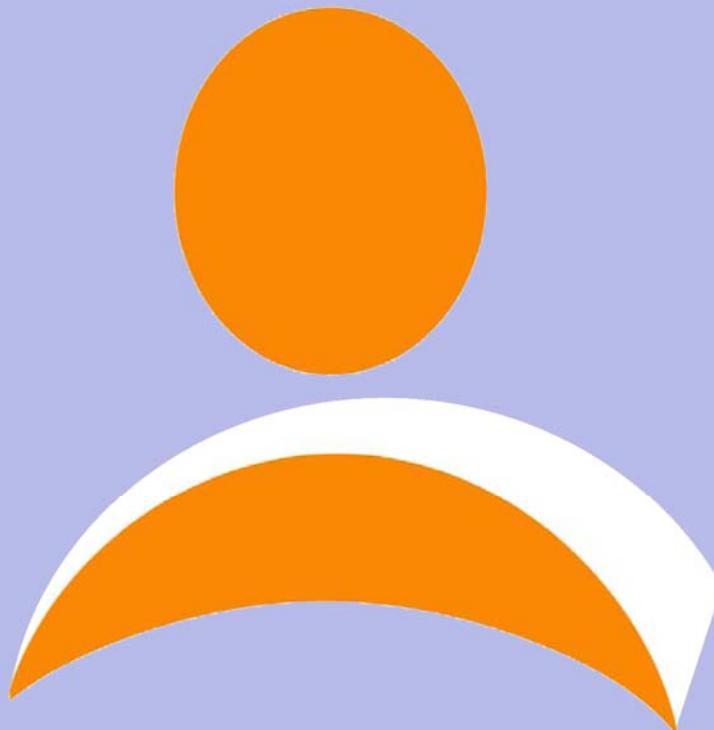




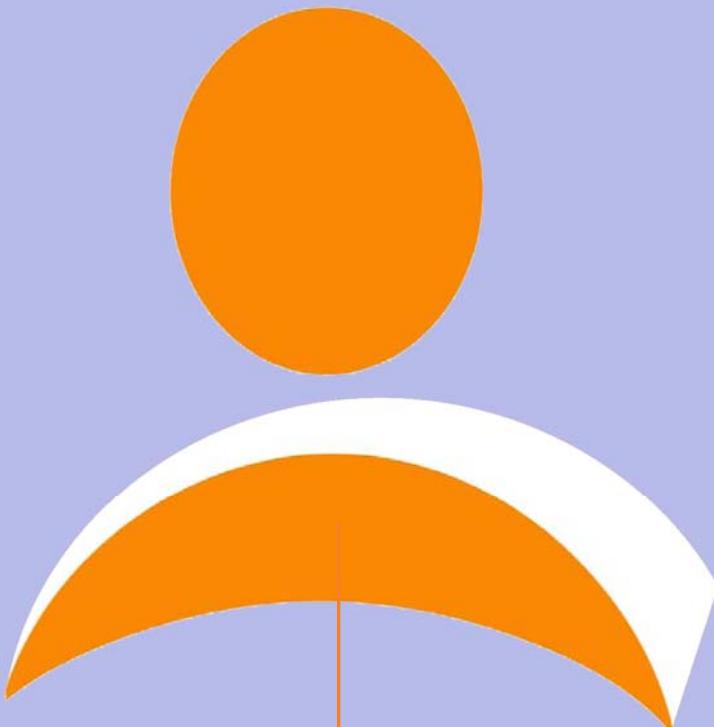
an ciste náisiúnta um cheannach cóireála
the national treatment purchase fund



**Tuarascáil Bhliantúil
Annual Report
2010**



Ag Cur Cóireála Níos Tapa ar Othair
Treating Patients Faster



I gcomhréir le Straitéis Sláinte an Rialtais, is é misean an Chiste Náisiúnta um Cheannach Cóireála am feithimh na n-othar ar liostai feithimh na n-ospidéala a laghdú trí rogha a thabhairt dóibh maidir le cóireáil a fháil go tapa slán agus ar ardchaighdeán sástachta don othar. Comhlíonfaidh an CNCC an misean sin mar seo a leanas:

- Tús áite a thabhairt do riachtanais an othair
- Caighdeán um chúram othar a chinntiú
- Tortháí agus feidhmíocht a thomhas
- Clár Cóireála Othar ar féidir brath air a chothabháil mar bhonn le hamanna feithimh a mheas
- Caidreamh comhoibritheach a choinneáil le hospidéil, le lianna comhairleacha agus le hothair
- Feidhmiú go héifeachtach
- Luach ar airgead a fháil

In keeping with the Government's Health Strategy, the mission of the National Treatment Purchase Fund is to reduce the length of time that patients are on hospital waiting lists by offering choice in obtaining access to treatment promptly, safely and to a high standard of patient satisfaction. The NTPF will fulfil this mission by:

- Putting patient needs first
- Assuring quality of patient care
- Measuring results and performance
- Operating a reliable Patient Treatment Register as a basis for quantifying waiting times
- Maintaining cooperative relationships with hospitals, consultants and patients
- Operating efficiently
- Obtaining value for money

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Ráiteas an Chathaoirligh

Chairman's Statement

John Horan
Cathaoirleach
Chairman



Tá áthas orm Tuarascáil Bhliantúil 2010 an Chiste Náisiúnta um Cheannach Cóireála a chur i láthair. Sa tuarascáil seo, leagtar amach gníomhaiochtaí agus feidhmiú an Chiste i rith bliana a bhí díshláinach, le cúlra de shrianta ar mhaoiniú foriomlán na sláinte poiblí. Bhí áthas orm glacadh leis an gcuireadh ón Aire ról Chathaoirleach an CNCC a ghlacadh orm féin i lár na bliana. Ba mhaith liom buíochas a ghabháil leis an té a chuaigh romham, John O'Dwyer, as a chuid oibre thar ceann na heagraíochta. Chuaigh a théarma in éag in Aibreán 2010. Rinneadh athruithe eile ar comhdhéanamh an Bhoird freisin, agus léirtear iadsan sa tuarascáil seo.

Rinne an Ciste éascú ar níos mó ná 33,000 othar poiblí i rith na bliana 2010. Tá an-áthas orm a thuairisciú gur bhain beagnach 200,000 othar poiblí san ionmlán leas as an tionscnamh CNCC go dtí seo. Is ann don CNCC go bunúsach chun cóireál níos tapa a fháil d'othair phoiblí. Tá sé áitithe againn i gcónaí nach é an lín othar atá ag fanacht le dul faoi scian an príomhtháscaire, ach gur é an fad ama a bhíonn orthu fanacht atá níos tábhactaí nuair atá dul chun cinn á thomhas maidir le bainistíocht ar liostaí feithimh na n-ospidéal.

Tá sé ríthábhachtach go dtabharfaí cóireál d'othair níos tapúla ar an gconair CNCC. Ní mór freisin a chinntí go gcuireann na hospidéil atá ag cur cóir leighis ar othair CNCC caighdeán cháilfocha láidre i bhfeidhm agus go ndéantar monatóireacht orthu. Tugtar suirbhé maidir le sástacht othar do gach othar agus tá áthas orm a rá go dtuairiscíonn níos mó ná 99% de na hothair taithí dearfach ar an tionscnamh CNCC, de réir na suirbhéanna atá faigte ar ais.

Faoi scéim Cothrom na Féinne, is é feidhm an CNCC ná na praghnsanna uasta a foceaidh an Stát i leith cúram fadtéarmach do dhaoine scothaosta i dtithe altranais príobháideacha agus deonacha a shocrú. Faoi dlí iomaíochta tá dualgas ar an CNCC dul i mbun idirbheartaíochta ar leithligh le gach teach altranais. Tá thart ar 20,000 leaba sa chóras príobháideach i margadh féideartha a bhfuil luach €850 milliún aige in aghaidh na bliana. I rith na tréimhse deacra seo don státhiste tá sé tábhachtach go ndéanfaimid iarracht an toradh is fearr a bhaint amach don Stát, a mhéid agus is féidir, agus, ar an lámh eile, a chur ar chumas na dtithe altranais cúram le dearbhú cáilíochta a chur ar fáil do na daoine scothaosta inár measc.

I am pleased to present the 2010 Annual Report of the National Treatment Purchase Fund. This report sets out the activities and performance of the Fund during a year which was challenging and against a background of restrictions in overall public health funding. I was happy to accept the invitation of the Minister to take on the role of Chairman of the NTPF mid year. I would like to thank my predecessor, John O'Dwyer, whose term had expired in April 2010, for his work on behalf of the organisation. There were other changes to the composition of the Board which are outlined within this report.

Over 33,000 public patients were facilitated by the Fund during 2010. I am delighted to report that in total almost 200,000 public patients have experienced the NTPF initiative to date. The NTPF is first and foremost about getting public patients treated faster. We have always insisted that it is not the number of patients waiting for operations that is the key indicator, but rather the length of time they have to wait that is more important when measuring progress in hospital waiting list management.

Ensuring that patients receive faster treatment along the NTPF pathway is a critical factor. Another factor is to make sure that robust and monitored quality standards are applied by the hospitals treating NTPF patients. All patients receive patient satisfaction surveys and I am pleased to say that from the returns, upwards of 99% of patients find the NTPF initiative a positive experience.

Under the Fair Deal scheme, the function of the NTPF is to set maximum prices which the State will pay in respect of long-term elderly care in private and voluntary nursing homes. Under competition law the NTPF is obliged to conduct negotiations separately with each nursing home. There are approximately 20,000 beds in the private system in a potential market worth €850 million annually. In these difficult times for the exchequer it is important that we strive to maximise the outcome for the State as far as possible while on the other hand allowing nursing homes provide quality assured care for our elderly.

Foilseachán: Donegal on Sunday
Data: Dé Domhnaigh, an 13 Meitheamh, 2010

New NTPF Chairman

Foilseachán: Irish Medical Times
Data: Dé hAoine, an 18 Meitheamh, 2010

Horan announced as new Chief of NTPF

Ráiteas an Chathaoirligh

Chairman's Statement

Ba é €90 milliún luach an chistithe don CNCC in 2010. Go foriomlán, b'ionann é seo agus thart ar leath d'aon faoin gcéad den chaiteachas sláinte poiblí iomlán. Leis an gcistíú a bronnadh, rinne an CNCC iarracht líon na n-othar poiblí a fuair rochtain níos tapúla ar chóireáil i rith na bliana faoin gCiste a uasmhéadú. De réir mar atá méadú tagtha ar an gcistíú atá ar fáil don CNCC, tá méadú tagtha freisin ar a chumas praghsanna níos ísle a idirbheartú le hospidéil phríobháideacha agus tá cumas níos fearr againn nasc a dhéanamh idir lascainí agus líon na n-othar. In 2010 bhí na praghsanna a idirbheartaíodh le córas na n-ospidéil príobháideach 8% níos ísle ar an meán ná mar a bhí siad an bhliain roimhe sin. Ón túis, tá an Ciste ag feidhmiú ar bhonn praghas uileghabhálach in aghaidh an ghnáthaimh. Ní dhéantar íocaíocht ar bith le hospidéil go dtí go mbeidh an eipeasóid iomlán cúraim curtha i gcrích. Ar an mbealach sin déantar an íocaíocht ar bhonn aschuir agus faoin tsamhail seo leanann an t-airgead an t-othar. Faoin gcóras seo freisin, le haghaidh ionchur cistithe tugtha, tá aschur intomhaiste sna cóireálacha othar le dearbhú cailíochta.

Ag leanúint ón méid sin, ba mhaith liom tagairt a dhéanamh d'imeacht suntasach eile sa bhliain 2010, is é sin foilsíú na Tuarascála ón Sainghrúpa um Leithdháileadh Acmhainní agus um Maoiniú san Earnáil Sláinte. I gcomhthéacs ina bhfuil méadú i gcónaí ag teacht ar chostais sa tseirbhís sláinte, dul chun cinn á dhéanamh ó thaobh na teicneolaíochta, agus teiripí drugáí ag teacht chun cinn chomh maith le hathruithe déimeagrafacha, iarradh ar an Sainghrúpa seo moltaí a dhéanamh maidir leis an meicníocht maoinithe is oriúnaí do sheirbhís sláinte na hÉireann, i measc rudaí eile. Is rud suntasach é gur mhol an Grúpa seo gur chóir go n-íocfaí soláthraithe cúram sláinte ar bhonn ionchasach agus go dtabharfaí luach saothair dóibh as a gcaighdeán cúraim agus as a n-éifeachtúlacht. Dar leis an Sainghrúpa, "in éifeacht is príomhshruthú atá i gceist anseo ar an geur chuige atá á thógáil ag an CNCC faoi láthair, áit a bhfuil deighilt idir ceannaitheoirí cúraim agus soláthraithe cúraim." Go bunúsach, molann an Tuarascáil gur cheart córas íocaíochta an CNCC a ghlacadh amach anseo.

Ba bhliain ghnóthach eile don CNCC í 2010 go foriomlán, agus ba bhliain í inar ndearnadh dul chun cinn nua ar mhaithe le hothair phoiblí. Maidir le scéim Cothrom na Féinne, ba bhliain í ina ndearnadh athnuachan ar chuid mhaith de na conarthaí leis na tithe altranais den chéad uair. Ba mhaith liom buíochas a ghabháil leis an Aire Harney as a tacáiocht don eagraíocht i rith 2010. Ba mhaith liom buíochas a ghabháil leis na hionadaithe ar fad sa Roinn Sláinte & Leanaí as a gcúnamh i gcaitheamh na bliana. Maidir leis an mBord, na hiarchomháltá agus na comhaltaí reatha, gabhaim buíochas speisialta leo as a dtreoir agus as a dtacafocht. Ar deireadh, tugaim aitheantas speisialta don Phríomhfeidhmeannach, Pat O'Byrne, agus dá fhoireann bainistíochta agus d'fhoireann an CNCC as a gcuíd oibre crua agus as a dtiomantas.

Funding to the NTPF for 2010 amounted to €90 million. In overall terms this equated to approximately one half of one per cent of total public health spend. With the funding allocated, the NTPF worked to maximise the number of public patients to whom it afforded faster access to treatment during the year. As funding available to the NTPF has grown, so has its ability to negotiate lower prices with private hospitals and we are in a better position to link discounts to volume. In 2010 prices negotiated with the private hospital system were on average 8% lower than the previous year. From the outset, the Fund has operated on the basis of an all-inclusive price per procedure. No payment is made to a hospital until the full episode of care is complete. In that way payment is made on an output basis and with this model money follows the patient. Also, under this system, for a given input of funding, there is a measurable output in quality assured patient treatments.

Following on from that I would like to refer to another significant event in 2010, which was the publication of the Report of the Expert Group on Resource Allocation and Financing in the Health Sector. In a context of ever increasing costs in the health service, advancing technology, evolving drug therapies combined with demographic changes this Expert Group was asked to make recommendations, inter alia, on the most appropriate financing mechanism for the Irish health service. It is significant that this Group recommended that health-care providers should be paid on a prospective basis and be rewarded for their quality of care and efficiency. According to the Expert Group, "this is effectively mainstreaming the approach currently being taken in the NTPF, where there is a split between purchasers of care and providers of care". In effect, the Report recommends that the NTPF system of payment should be adopted in the future.

Overall 2010 was another busy year for the NTPF and a year in which new inroads were achieved for public patients. In terms of the Fair Deal Scheme, it was the year when many contracts with nursing homes were renewed for the first time. I would like to thank Minister Harney for her support for the organisation during 2010. I would like to thank all those representatives in the Department of Health & Children for their assistance during the year. To the Board, past and present members, a special thanks for their guidance and support. Finally, to the Chief Executive, Pat O'Byrne and his management team and the staff of the NTPF a special word of acknowledgement of their hard work and dedication.

Tuarascáil an Príomhfheidhmeannaigh

Chief Executive's Report

Pat O'Byrne
Príomhfheidhmeannach
Chief Executive



Feidhmíonn an Ciste Náisiúnta um Cheannach Cóireála (CNCC) mar acmhainn d'othair phoiblí chun an méid ama a chaithéann siad ag fanacht le cóireáil a fháil a laghdú. Faigheann sé cistíú ón Roinn Sláinte & Leanaí, agus is é príomhfheidh an Chiste ná cóireáil na n-othar poiblí is faide atá ar liostaí feithimh na n-ospidéil le haghaidh máinliachta a éascú. Is iad na príomhfheidhmeanna eile atá ag an CNCC ná bainistiú, tiomsú agus cothabháil a dhéanamh ar an gClár Náisiúnta um Chóireáil Othar agus praghsanna a chomhaontú le tithe altranais príobháideacha agus deonacha faoin Scéim um Thacaíocht Tithe Banaltraí, ar a dtugtar "Cothrom na Féinne" freisin.

Táim sásta a thuairisciú gur bhain an CNCC amach na spriocanna a leagadh síos don bhliain, agus cóir leighis curtha ar níos mó ná 33,000 othar in 2010. Tugtar miondealú níos miúsonraithe ar an bhfigíúr seo i gcorp na tuarascála seo. Ba chúis díomá é a thabhairt faoi deara go raibh 781 othar ag fanacht níos mó ná dhá mhí déag le haghaidh máinliachta ag deireadh mhí na Nollag 2010. I bhformhór na gcásanna seo, mheas an t-ospidéil a raibh na hothair seo ar liosta feithimh ann nach raibh na hothair seo oriúnach lena n-atreorú faoin tionscnamh CNCC. I gcásanna nach bhfuil máinliacht á tairiscint do na hothair seo ina mbunospidéil, is gá iallach a chur ar ospidéil cóireáil a chur ar na hothair seo, atá ina gcéatadán beag de thréchur bliantúil na n-ospidéil poiblí i dtéarmaí foriomlána. Níor cheart na hothair seo a fhágáil ag fanacht mar atá siad i láthair na huaire. Tá an cheist fós ann: más rud é go bhfuil ospidéil in ann cóir leighis a chur ar na mílte othar atá ag fanacht ar feadh níos lú ná sé mhí, céin fáth go bhfágatar dornán beag othar ag fanacht ar feadh níos mó ná dhá mhí déag lena ghnáthamh?

Bhí easpa áirithe soiléireachta ann maidir leis an teidlíocht uathoibríoch ar an tionscnamh CNCC tar éis a bheith ar liosta feithimh le trí mhí. Is é sainchúram príomhúil an CNCC ná déileáil leis na hothair chónaitheacha sin is faide atá ag fanacht le haghaidh máinliachta i ngach ospidéil aonair. Bíonn amanna feithimh éagsúla i gceist in ospidéil dhifriúla. Cé go bhféadfadh othair a bheith ann atá inchálithe lena meas faoin tionscnamh CNCC tar éis dóibh a bheith ag fanacht ar feadh trí mhí ar liosta feithimh na n-othar cónaitheach, d'fhéadfadh sé go bhfuil daoine ann nach bhfuair cóir leighis fós agus atá ag fanacht ar feadh tréimhse níos faide ar an liosta feithimh céanna. De bhun shainchúram an Chiste, tugtar túis áite dóibh siúd is faide atá ag fanacht agus cuirfear cóir leighis orthu ar dtús.

Tugadh faoi thionscnamh na nOthar Seachtrach arís ar bhonn trialach in 2010. Is ar scála beag a bhí an bhaint atá ag an CNCC maidir le coinní na nOthar Seachtrach a sholáthar. Ón mbliain 2005 i leith is é an taithí atá againn ná gur gá glao a chur ar bheagnach dhá oiread an líon othar a bhfuiltear ag iarraidh cóireáil a sholáthar dóibh. Ardaítear ceisteanna dá réir maidir le bailíocht na liostáí feithimh na nOthar Seachtrach agus cad is féidir a dhéanamh chun iad a choinneáil cothrom le dáta.

The National Treatment Purchase Fund (NTPF) acts as a resource for public patients which helps shorten the length of time spent waiting for their treatment. Funded through the Department of Health & Children the primary function of the Fund is to facilitate the treatment of public patients longest on hospital waiting lists for surgery. The other main functions of the NTPF are to manage, collate and maintain the National Patient Treatment Register and agree prices with private and voluntary nursing homes under the Nursing Homes Support Scheme, otherwise known as the "Fair Deal".

I am pleased to report that the NTPF achieved the targets set out for the year with in excess of 33,000 patients treated in 2010. Further detailed breakdown of this figure is provided in the body of this report. It was disappointing to note that there were 781 patients waiting in excess of twelve months for surgery at end December 2010. Most of these patients were deemed unsuitable, by the hospital on whose waiting lists they were on, for referral under the NTPF initiative. In the absence of these patients being offered surgery in their original hospital, there is a need to compel hospitals to treat these patients who in overall terms make up a small fraction of annual public hospital throughput. These patients should not be left waiting the way they are at present. The question still remains that if hospitals can treat thousands of patients waiting less than six months, why are a handful of patients left waiting more than twelve months for their procedure?

There has been some confusion regarding automatic entitlement to the NTPF initiative after being on a waiting list for three months. The primary remit of the NTPF is to deal with those inpatients waiting longest for surgery in each individual hospital. Waiting times vary in different hospitals. That is why, while patients may be eligible to be considered under the NTPF initiative after waiting three months on inpatient waiting lists, there may be persons not yet treated who have waited longer on the same waiting lists and by virtue of the Fund's remit, those longest waiters are our priority and will be treated first.

The Out - Patient (OPD) initiative in 2010 was again conducted on a pilot basis. NTPF involvement in the provision of OPD appointments has been on a small scale. Since 2005 our experience is that it is necessary to call almost double the number of patients one actually wishes to provide treatment for. This in turn raises questions regarding the validity of OPD waiting lists and what can be done to keep them up to date.

Tuarascáil an Príomhfeidhmeannaigh

Chief Executive's Report

Níl gnáthamh ag teastáil ó gach othar ar liostaí feithimh na nOther Seachtrach. Déanann an CNCC éascú ar othair a bhfuil cóireálacha breise ag teastáil uathu tar éis na coinne Othair Sheachtraigh thosaigh áfach, agus ciallaíonn sé seo nach dtéann siad ar liostaí feithimh na n-other cónaitheach sna hospidéil phoiblí. Ar chuma ar bith, tá na hothair seo tar éis a bheith ag fanacht ar feadh tréimhse nach beag cheana féin mar othair sheachtracha.

In 2010, ceannaíodh 7% de ghníomhaíochtaí an CNCC ó chóras na n-ospidéil poiblí. Tá sainordú ar an CNCC gan níos mó ná 10% dá acmhainneacht a cheannach ó ospidéil phoiblí. Mar sin féin, tá sé riachtanach go mbeadh an rogha ann acmhainneacht mháinliachta áirithe a cheannach ó ospidéil phoiblí. I measc na gcúiseanna atá leis seo tá: le go mbeifear in ann máinliacht a dhéanamh nach bhfuil oiriúnach le hatreorú taobh amuigh de chóras na n-ospidéil poiblí mar gheall ar chastacht an chúraim atá ag teastáil; cásanna ina bhfuil riocht bhunúsach sláinte eile ar an othar; nó ar fháthanna cosúil le heaspa sainacmhainneachta péidiatraic in ospidéil phrífobháideacha. Is féidir freastal dó seo chomh fada agus nach gcuireann sé isteach ar phríomhgníomhaíochtaí an ospidéil phoiblí. Mura ndéanfaí é seo bheifeá ag diúltú cóir leighis níos tapúla d'othair agus bheadh sé ag dul i gcoinne na comhairle leighis neamhspleáiche atá ar fáil don Chiste.

Ag féachaint ar aghaidh go dtí 2011, is é ceann de na príomhchuspóirí atá againn ná leanúint ar aghaidh ag soláthar cúram atá rialaithe ag caighdeán cháilíochta éifeachtacha, a ndéantar monatóireacht orthu, le haghaidh na n-other a bhfuilimid ag freastal orthu. Ní mór dúinn na dearbhuithe cáilíochta atá curtha i bhfeidhm a choinneáil, agus a chinntíú nach dtagann laghdú ar bith ar na caighdeán um chúram othar atá bainte amach go dtí seo. Cé go mbeimid ag déanamh iarrachta cóireáil a chur ar an líon othar is mó agus is féidir laistigh den chistíú a chuirtear ar fáil, beidh sé deacair laghdú mór a dhéanamh ar liostaí feithimh le buiséad laghdaithe. Mar sin féin tá sé mar aidhm againn cóireáil a chur ar níos mó ná 32,000 othar poiblí in 2011. Maidir le bainistíocht a dhéanamh ar liostaí feithimh na n-other cónaitheach, beimid ag diríú ár n-aird ar fheabhsúchán leanúnach a dhéanamh ar na córais fainseáise i gcomhar leis na hospidéil phoiblí ionas go mbeimid in ann diríú ar na ceisteanna tosaíochta ar shlí níos grinne. Ó thaobh cúrsáil airgeadais de, beimid fós ag iarraidh luach níos fearr ar airgead a bhaint amach ionas gur féidir tuilleadh cóireálacha a eagrú sna hospidéil agus tuilleadh áiseanna a chur ar fáil do dhaoine scóthasta faoi scéim Chothrom na Féinne.

Mar fhocal scoir, ba mhaith liom an deis seo a thapú chun buíochas ó chroí a ghabháil le pearsanra idirchaidrimh uile an CNCC sna hospidéil ar fud na tire a mbíonn an tionscnamh seo á stiúradh acu ar bhonn laethúil. Ba mhaith liom aitheantas a thabhairt freisin don tacáiocht agus don treoir ónár mBord agus d'obair leanúnach fhoireann an CNCC.

(I gcomhréir le hlonstraim Reachtúil 542 de 2009 tuairiscíonn an CNCC go bhfuil a úsáid fiannimh teoranta don ídíú fiannimh leictriúch inár n-oifigí. Úsáideadh 105.35 MWh sa bhliain 2010 agus is ionann é seo agus laghdí 10.3% ar an mbliain 2009. Leanfar ar aghaidh le hiarrachtaí chun an úsáid seo a laghdú arís eile in 2011.)

Not all patients on OPD waiting lists require a procedure. However, patients who need further treatments following the initial OPD appointment are facilitated by the NTPF and this means that they do not go onto public hospital inpatient waiting lists. In any event, these patients have already waited a considerable time as an out-patient.

In 2010, 7% of NTPF activity was purchased from the public hospital system. The NTPF is mandated to purchase no more than 10% of its capacity from public hospitals. Nevertheless, it is necessary to have the option of purchasing some surgical capacity from public hospitals. Among the reasons for this is to allow for surgery that is not suitable to be referred outside the public hospital system because of complexity of care required, instances where patients have other underlying medical conditions or for reasons such as lack of specialised paediatric capacity in private hospitals. This can be accommodated as long as it does not interfere with the core activity of the public hospital. To do otherwise would deny patients quicker treatment and would go against the independent medical advice available to the Fund.

Looking to 2011, one of our key objectives is to continue to provide care that is governed by effective and monitored quality standards for the patients we serve. We need to maintain the quality assurances that have been put in place and ensure that there is no diminution in patient care standards that have been achieved to date. While we will endeavour to treat the maximum number of patients allowable from the funding provided, it will be difficult to make major inroads into waiting lists on a reduced budget. Nevertheless we are aiming to treat in excess of 32,000 public patients in 2011. In relation to the management of inpatient waiting lists, our attention will be on continued improvement of the information systems in association with the public hospitals so that we can focus more attentively on the priority issues. On the finance side we will continue to seek greater value for money so that more hospital treatments can be arranged and more facilities for the elderly under the Fair Deal scheme can be accommodated.

In conclusion, I would like to take this opportunity to extend my sincere thanks to all the NTPF liaison personnel in the hospitals around the country who drive this initiative on a daily basis. I would also like to acknowledge the support and guidance of our Board and the consistent contribution of the NTPF staff.

(In compliance with S.I.542 of 2009 the NTPF reports that it's energy usage is confined to electrical energy consumption at our offices. Usage was 105.35 MWh for 2010 and this represented a 10.3% reduction on 2009. Efforts to further reduce this usage will continue in 2011.)

Foilséachán: Irish Medical Times
Dáta: Dé hAoine, an 22 Deireadh Fómhair, 2010

NTPF COSTS FALL IN 2010

Rialachas Corparáideach / Corporate Governance

Comhaltaí an Bhoird / Members of the Board *

John Horan
Cathaoirleach
Chairman



An Bord Stiúrthóirí / Board of Directors



Rita Hayes



Dermot Mullane



Tom Murphy



Mary Brazil



Sean McCarthy



Corah Caples

* Amhail mhí na Nollag 2010 / * As at December 2010

Ról an Bhoird Stiúrthóirí

Rialaíonn an Bord an eagraiocht trí spriocanna agus chuspóirí leithne a leagadh síos. Tugann sé tacáiocht do chúrsaí feidhmiúcháin, déanann sé monatóireacht orthu, agus déanann sé cinnte go bhfuil struchtúir agus cleachtais mhaithe bainistíochta agus fhioscacha i bhfeidhm. Trí athbhreithniú leanúnach a dhéanamh ar obair na heagraíochta agus ar na hacmhainní atá ar fáil di, cinntíonn an Bord go bhfuil sé ar chumas na heagraíochta a sainchúram a chomhlionadh. Baineann an Bord úsáid as caighdeán dea-chleachtais i ndáil le rialachas corparáideach. I rith na bliana 2010 chuaigh téarma an Uasaíl John O'Dwyer mar Chathaoirleach an Bhoird in éag agus ceapadh an tUasaíl John Horan ina Chathaoirleach. Ag deireadh na bliana 2010 bhí dhá shuiochán fholhma ar an mBord. Déantar feidhmeanna ar leith a tharmligeann chuirg Foccoistí an Bhoird:

An Focoiste um Chúram Othar

Comhaltaí: An tUasaíl Mary Brazil (Cathaoirleach), An Dr Sean McCarthy, An tUasaíl John Stephens*, An Dr Tony O'Sullivan*.

Tá an Focoiste um Chúram Othar freagrach as maoirsiú a dhéanamh ar an bhfeidhm cúraim othar. Is iad seo a leanas a théarmaí tagartha:

- (1) Maoirseacht a dhéanamh ar rannán cúraim othar an CNCC.
- (2) A bheith ag obair, mar chuid den Bhord, chun athbhreithniú leanúnach agus forbairt a dhéanamh ar fheidhm cúraim othar an CNCC.
- (3) Comhairle a thabhairt faoi rudáí a bhaineann le cúram agus le seirbhís custaiméiri, faoi dhearbhú agus chórais cáifíochta agus faoi na próisis sin ar a bhfuil an fheidhm Cúraim Othar bunaithe.
- (4) Dul i mbun idirchaidrimh leis an mBord, leis an bPríomhfeidhmeannach, leis an Stiúrthóir Cúraim Othar agus leis an bPríomhchomhairleoir Míochaine maidir le cur i bhfeidhm na dtéarmaí tagartha seo.

(*Féach leathanach 7)

Board of Directors' Role

The Board governs the organization via the setting of broad goals and objectives. It supports and monitors the executive function and ensures that good management and fiscal structures and practices are in place. Through ongoing review of the work of the organization and the resources available to it the Board ensures the capacity of the organization to fulfill its remit. The Board observes best practice standards in terms of corporate governance. During 2010 the term of Mr John O'Dwyer as Chairperson of the Board expired and Mr John Horan was appointed as Chairperson. At end 2010 there were 2 vacant seats on the Board. Specific functions are delegated to Sub-Committees of the Board:

Patient Care Sub-Committee

Members: Ms. Mary Brazil (Chair), Dr. Sean McCarthy, Mr. John Stephens*, Dr. Tony O'Sullivan*.

The Patient Care Sub-Committee has responsibility for overseeing the patient care function. Its terms of reference are:

- (1) To provide oversight for the patient care division of the NTPF.
- (2) To work, as part of the Board, to continuously review and develop the patient care function of the NTPF.
- (3) To advise on matters relating to customer care and service, quality assurance and systems and processes underlying the Patient Care Function.
- (4) To liaise with the Board, Chief Executive, Director of Patient Care and Chief Medical Advisor in the execution of these terms of reference.

(* See page 7)

Rialachas Corparáideach / Corporate Governance

Comhaltaí an Bhoird / Members of the Board

An Focoiste Airgeadais & Iniúchta

Comhaltaí: An tUasal John Horan (Cathaoirleach)*, An tUasal Dermot Mullane (Cathaoirleach)*, An tUasal Rita Hayes, An tUasal Victor Boyhan*, An tUasal Tom Murphy*.

Cabhráonn an Focoiste Airgeadais agus Iniúchta leis an mBord a chuid freagrachtaí dlíthiúla, airgeadais agus cuntasáiochta a chomhlíonadh agus is iad seo a leanas a théarmáí tagartha:

- (1) Athbhreithniú a dhéanamh ar na rialacháin inmheánacha agus ar a n-éifeacht.
- (2) Athbhreithniú a dhéanamh ar an iniúchadh inmheánach agus a thuarascálacha a mheas.
- (3) Tuarascálacha an Ard-Reachtaire Cuntas agus Ciste a athbhreithniú agus a chinntíú go gcuirtear moltaí i bhfeidhm.
- (4) Athruithe ar na beartais cuntasáiochta, athruithe maidir le géilliúlacht don reachtaíocht, agus gach rud eile a bhaineann le rialú airgeadais agus le rialú inmheánach an CNCC a fhaomhadh.

(* Féach leathanach 7)

Finance & Audit Sub-Committee

Members: Mr. John Horan (Chair)*, Mr. Dermot Mullane (Chair)*, Ms. Rita Hayes, Mr. Victor Boyhan*, Mr. Tom Murphy*.

The Finance and Audit Sub-Committee assists the Board in discharging its legal, financial and accounting responsibilities and its terms of reference are the following:

- (1) To review internal controls and their effectiveness.
- (2) To review internal audit and evaluate its reports.
- (3) To review the Comptroller and Auditor General reports and ensure recommendations are implemented.
- (4) To approve changes in accounting policies, compliance with legislation and all other matters that relate to the financial and internal control of the NTPF.

(* See page 7)

Foireann Bainistíochta an CNCC

The NTPF Management Team



Ó Chlé / Left to Right

Maria Tyrrell, Bainisteoir TF/IT Manager

Anna Lloyd, Stiúrthóir Cúram Othar/Director of Patient Care

Liz Lottering, Bainisteoir an Chláir Náisiúnta do Chóireáil Othar/National Patient Treatment Register Manager

Pat O'Byrne, Príomhfeidhmeannach/Chief Executive

David Allen, Stiúrthóir Airgeadais/Director of Finance

(* Féach leathanach 7)

(* See page 7)

Rialachas Corparáideach / Corporate Governance

Cruinnithe Boird & Freastal Board Meetings & Attendance

Reáchtálann an Bord cruinnithe rialta chun a chuid feidhmeanna a chomhlíonadh. In 2010 reáchtáil an Bord 8 gcuinniú, chomh maith le 3 chruinniú dá chuid fochoistí. Ba chruinniú amháin níos lú ná mar a bhí beartaithe a bhí i gceist anseo sa dá chás mar gheall nárbh fhéidir an sceideal ionlán cruinnithe a reáchtáil de thoradh ar athruithe ar an gcomholtas.

The Board holds regular meetings in order to discharge its functions. In 2010 the Board held 8 meetings and 3 meetings of its sub-committees. This was, in both cases, one less than planned as changes to memberships did not allow for the full schedule of meetings.

Comhaltaí an Bhoird Board Members	Cruinnithe an Bhoird 9 Board Meetings 8 **	Cruinnithe Airgeadais & Iniúchta 4 Finance & Audit Meetings 3**	Cruinnithe Cúram Othar 4 Patient Care Meetings 3**
Mr. John O'Dwyer	3/3	N/A	N/A
Ms. Mary Brazil	8/6	N/A	3/3
Mr. Victor Boyhan	6/5	3/2	N/A
Mr. John Stephens	6/5	N/A	3/3
Mr. John Horan	7/7	2/2	N/A
Dr. Sean McCarthy	8/7	N/A	3/3
Mr. Dermot Mullane	8/8	3/3	N/A
Dr. Tony O'Sullivan	7/5	N/A	3/1
Ms. Rita Hayes	8/6	3/2	N/A
Mr. Tom Murphy	5/5	1/1	N/A
Ms. Corah Caples	1/1	N/A	N/A

Tabhair faoi deara: Ciallaíonn N/A nach bhfuil an comhalta sin den Bhord ar an gcoiste sin
Note: N/A means that the Board member is not on that committee

** Faoi gach ceannteideal tugtar an lín ionlán cruinnithe a raibh gach comhalta le freastal orthu de réir an sceidil, agus tugtar sonraí faoina dtinreamh iarbhír.

** Under each heading the total number of meetings that each member was scheduled to attend and their actual attendance is detailed.

Comhaltaí an Bhoird Board Members

*Athruithe ar Chomholtas / Róil an Bhoird 2010 *Changes to Board Membership / Roles 2010

Dáta Date

Mr. John O'Dwyer	chuaigh a théarma mar Chathaoirleach in éag / term as Chairperson expired	30.04.10
Mr. John Horan	ceapadh é ina Chathaoirleach / appointed as Chairperson	03.06.10
Mr. Dermot Mullane	ceapadh é ina Chathaoirleach ar an bhFochóiste Airgeadais & Iniúchta / appointed as Chair of Finance & Audit S/C	20.07.10
Mr. Tom Murphy	ceapadh é ina Chomhalta / appointed as Member	03.06.10
Mr. Victor Boyhan	chuaigh a théarma mar Chomhalta in éag / term as Member expired	08.11.10
Mr. John Stephens	chuaigh a théarma mar Chomhalta in éag / term as Member expired	08.11.10
Dr. Tony O' Sullivan	chuaigh a théarma mar Chomhalta in éag / term as Member expired	08.11.10
Ms. Corah Caples	ceapadh í ina Comhalta / appointed as member	30.11.10

An Fhoireann Cúraim Othar

Patient Care Team

Anna Lloyd
Stiúrthóir Cúraim Othar
Director of Patient Care



Réamhrá

I rith na bliana 2010, lean an Fhoireann Cúraim Othair ag díriú ar mhaoirsiú, fheidhmiú agus forbairt na gcóras agus na bpróiseas atá ina mbonn taca ag na seirbhísí othair a sheachadaimid. Is ionann an tseirbhís a chuirimid ar fáil agus rochtain níos tapúla ar chúram agus ar chóireáil atá sábhailte, d'ardchaighdeán agus a ndéantar monatóireacht orthu a sheachadadh do líon sainithe othar poiblí atá ag fanacht le dul faoi scian ar feadh an achair is faide. Seachadaimid rochtain níos tapúla freisin, ar bhonn píolótach, do roinnt daóine is faide a d'fhan le rochtain a fháil ar sheirbhísí othar seachtrach agus roinnt seirbhísí raideolaíocha.

Leanann ár bhfoireann - meascán d'altraí oilte agus riarthóirí cúraim othar - ag fáil spreagtha ó na hardchaighdeáin a leagaimid síos dár gcleachtais oibre inmhéanacha agus ó na hardchaighdeáin a leagaimid síos dár soláthraithe seirbhíse.

Tá rogha méadaithe acmhainne in ospidéil phríobháideacha ar fáil don CNCC le roinnt blianta anuas. Chuir sé seo ar ár gcumas tuilleadh forbartha a dhéanamh ar ár straitéis chomhbheartaithe maidir le seirbhísí a cheannach sna hionaid is fearr ina gcuirtear cálíocht, luas cóireála agus luach ar airgead ar fáil, agus ina geloítear le caighdeán an CNCC. Go bunúsach, tá níos mó othair á n-atreorú chuig na soláthraithe sin a chomhlíonn riachtanais an othair agus an CNCC go hiontaofa. Gach bliain, déanaimid ár ndícheall an chaoi ina gceannaímid cúram a fheabhsú tuilleadh chun cálíocht a fheabhsú agus costas a laghdú. Ciallaíonn sé seo nach mbeidh an oiread tréchuir, má bhíonn tréchur ar bith, á fháil ag soláthraithe nach léiríonn luach comhsheasmhach thar speictream iomlán na páirtfocalta leis an CNCC - cálíocht, luas cóireála, taithí an othair, praghas agus éifeachtúlacht riarracháin. Déanfar tuilleadh forbartha ar an straitéis seo i rith na bliana atá amach romhainn agus tá sí mar chuid dár bplean foriomlán chun luach ar airgead a bhaint amach agus costais riarracháin ísle a chothabháil.

Déantar suirbhé ar gach othar tar éis obráide chun léargas a fháil ar a ndearcadh maidir leis an gcóireáil a fuair siad agus a dtaití fhiorímlán ar chóireáil a bheith orthu faoin scéim seo. Bhí an rátáil ó na hothair ard arís in 2010, agus thuairiscigh 99% d'fhreagróirí go raibh siad sásta leis an tseirbhís a fuair siad. I rith 2010, forbraíodh ár Suirbhé maidir le Sástacht Othar chun cur ar ár gcumas freagra níos éifeachtaí a thabhairt ar aon shaincheisteanna a d'ardaigh othair - baineadh é seo amach trí scanadh leictreonach chuig ár gcóras fainseáise a chur i bhfeidhm ar thortháil suirbhé. Bhí éifeachtúlacht riarracháin fheabhsaithe mar thoradh air sin freisin.

Introduction

Throughout 2010 the work of the Patient Care Team continued to be the oversight, operation and development of the systems and processes that underlie the patient services we deliver. Our service is the delivery of faster access to safe, high quality, monitored care and treatment to a defined volume of public patients who are waiting longest for surgery. We also deliver faster access, on a pilot basis, to a cohort of people who have waited longest for access to out-patient and some radiological services.

Our team – a mix of experienced nurses and patient care administrators – continues to be motivated both by the high standards we set for our internal work practices and by the high standards we set for our service providers.

Over the past few years there has been an increased choice of private hospital capacity available to the NTPF. This has allowed the further development of our concerted strategy to purchase services where quality, speed of treatment, compliance with NTPF standards and value for money is best provided. In brief more patients are referred to those providers that reliably meet patient and NTPF requirements. Each year we strive to further refine the way we purchase care in an effort to optimize quality and minimize cost. This simply means that providers that do not represent consistent value across the full spectrum of engagement with the NTPF – quality, speed of treatment, patient experience, pricing and administrative efficiency – will simply see less, if any, throughput. This strategy will be further developed throughout the coming year and forms an important part of our overall plan to achieve value for money and maintain low administrative costs.

All patients are surveyed post-surgery to ascertain their views on the treatment they have received and the overall experience of being treated via this scheme. Overall patient ratings have remained high in 2010 with 99% of respondents reporting to be satisfied with the service received. During 2010 our Patient Satisfaction Survey was developed to allow us to respond more efficiently to any issues raised by patients – this was achieved by implementing the electronic scanning of survey results into our information systems. This has also allowed for improved administrative efficiency.

Staitisticí Gníomhaíochta Foirne 2010

Othair chónaithe a cóireáladh	20,603
Othar sheachtracha feicthe ag dochtúir	9,521
Cásanna raideolaíochta curtha i gcrích	3,515
Iomlán	33,639

2010 Team Activity Statistics

In-patients treated	20,603
Out-patients seen	9,521
Radiology cases completed	3,515
Total	33,639

An Fhoireann Cúraim Otarh

Patient Care Team

Staitisticí Gníomhaíochta Foirne 2010 ar lean.../ 2010 Team Activity Statistics Cont...

Glaonna idirchaidrimh othar isteach agus amach	25,296	Incoming and outgoing patient liaison calls	25,296
Suirbhé maidir le sástacht othar seolta amach / seolta ar ais	18,078 / 7,000	Patient satisfaction surveys sent / returned	18,078 / 7,000
% freagróirí ar an suirbhé a bhí sásta leis an gcúram a fuarthas	99%	% of respondents' to survey who were satisfied with the care received	99%
Lín na n-achoimrí um scaoileadh abhaile a próiseáladh	32,258	Discharge summaries processed	32,258
Lín na lianna comhairleacha nua a cláraíodh	231	New consultant registrations	231
Lín na mbeartas oibríochtaíla a athbhreithníodh / a tugadh isteach	20	Operational policies reviewed / introduced	20
Imeachtaí forbartha do ghairmithe / bhaill foirne	12	Team / professional development events	12

An Fhoireann Altranais / Nursing Team



Ó Chlé / Left to Right

J. Donlon, S. Hehir, A. Lloyd, K. Breeze, O. Power
N. O'Callaghan, S. Moran, F. O'Connor, M. Collbert

An Fhoireann Cúraim Otarh / Patient Care Team



Ó Chlé / Left to Right

J. Newman, S. Foskin, V. Farrington,
A. Egan, S. Anderson, G. Smith

An Fhoireann Cúraim Othar

Patient Care Team

An méid a deir Othair faoin CNCC

Bealach Féich, Co. Dhún na nGall
Ballyboffey, Co. Donegal



Margaret Griffen

Baile Pheire, Baile Átha Cliath
Perrystown, Dublin



Stanley O'Byrne

Mainistir Laoise, Co. Laoise
Abbeyleix, Co. Laois



Conor Ring

Ráth Fearnáin, Baile Átha Cliath
Rathfarnham, Dublin



Bridget Hodgins

An Harthar West



"Murach an CNCC is doigh go mbeadh mo mhac 4 bliana d'aois fós ag fanacht go dtóigfaí a chéislíní amach; bhíodh sé ag fulaingt go dona leo, agus mar sin táimid síor-bhuioch as an gcóireáil a fuair sé faoin CNCC."

"Bhí an tseirbhís den scoth. Ón nóiméad a tháinig mé isteach go dtí go raibh mé ag fágáil arís, caitheadh liom le meas agus le cúirtéis."

"Only for the NTPF my 4 year old son would probably still be waiting to have his tonsils out, he used to suffer really bad with his tonsils so we are very grateful for the treatment he received under the NTPF."

"Overall the service was excellent. From the time I arrived to the point of departure I was treated with the utmost respect and courtesy."

Baile Átha Cliath Thoir Thuaidh Dublin North East



"Bhí an chóireáil a fuair mé maidir le baint cataractaí ó mo dhá shuíl thar cionn, agus ba mhaith liom buíochas a ghlacadh leis na máinlianna agus lena bhfoireann as ucht m'amharc a thabhairt ar ais dom.

Tugann sé dearcadh iomlán nua dom ar an saol.

Buíochas ó chroí libh go léir."

"Is seirbhís iontach phras atá intí, a chuireann seirbhís iarchúram den scoth ar fáil. Míle buíochas le gach duine a bhí i gceist."

"The treatment I received on the removal of cataracts on both of my eyes was second to none and I would like to thank the surgeons and their team for restoring my sight. I see the world in a whole new light. Thank you with all my heart."

"It is an excellent prompt service with a fantastic aftercare service. Many thanks to all involved."

Baile Átha Cliath / Laighin Láir Dublin Mid Leinster



"Bhí mé an-tógha leis an ngnáthamh iomlán ó thíos deireadh. Comhghairdeas ar sheirbhís den scoth."

"An-sásta leis an gcóireáil agus leis an gcúram a fuair mé le 8 mí anuas, tá dhá chorrrón nua ionamanois agus tá biseach ag teacht orm. An-bhuioch as idirghabháil an CNCC, ní bheadh leisce ar bith orm an áis seo a mholadh do dhaoine eile."

"I was most impressed with the whole procedure from start to finish. Congratulations on an excellent service."

"Very happy with the overall treatment and care I received over the last 8 months, I now have 2 new hips and I am on the road to recovery. Very grateful for the NTPF intervention, would definitely recommend this facility to others."

An Deisceart South



"Taithí an-dearfach, seirbhís fócais den scoth ina bhfuil béisim ar fholláine an othair."

"Bhí mé dhá bhliain ag fanacht leis an obráid, agus bhí áthas orm nuair a fuair mé an litir ag rá go raibh Jack aistríte chuig CNCC. Bhí gach ní uaidh sin ar aghaidh an-éifeachtach agus an-díreach. Ní raibh aon fhadhbanna aige, agus bhain sé taitneamh as a thréimhse san ospidéal."

"Very positive experience, a quality focus service with the patient wellbeing at the top of the list."

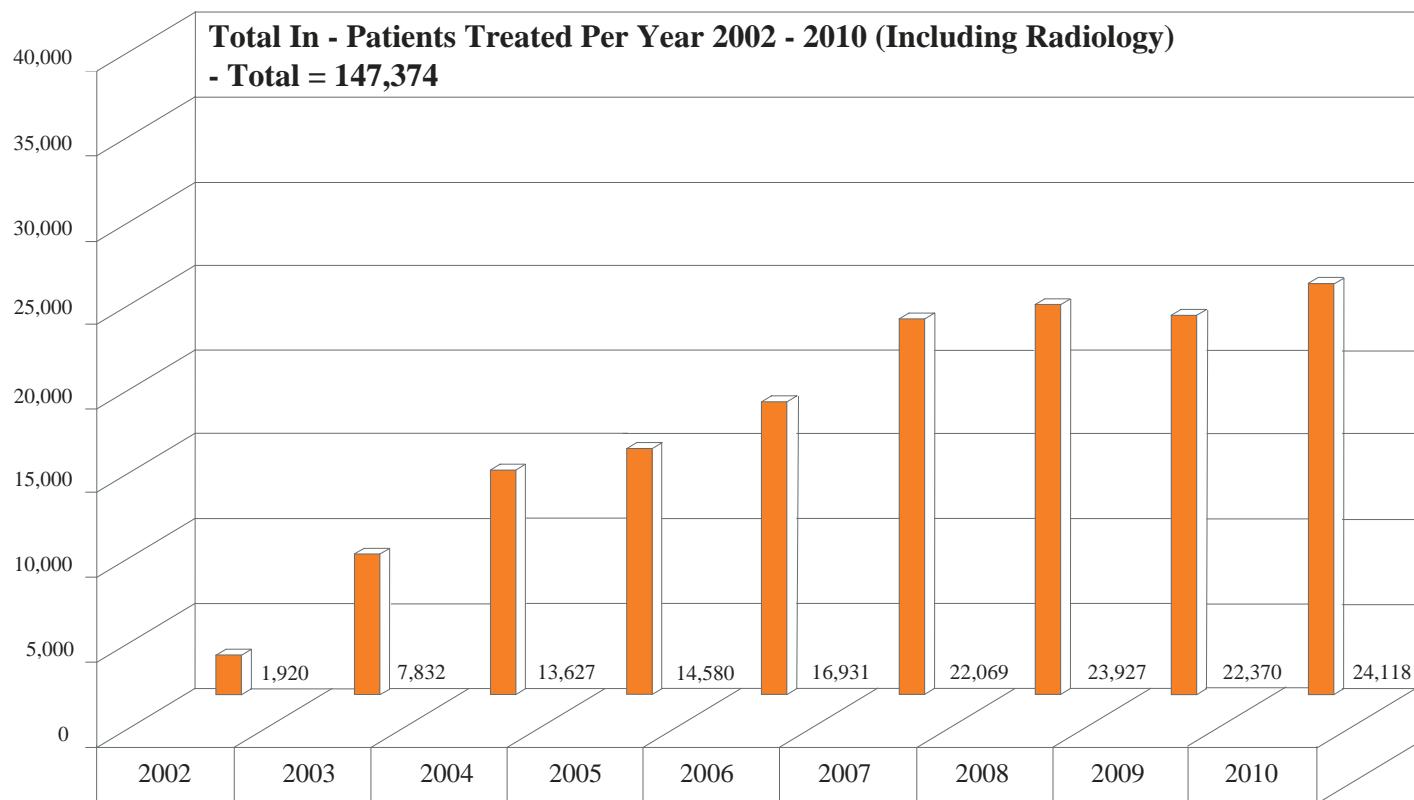
"I had been waiting 2 years for the operation and was delighted when I got the letter to say Jack was transferred to NTPF. Everything from then on was very efficient and straight forward. He had no problems and actually enjoyed his time in hospital."

An Fhoireann Cúraim Othar / Patient Care Team

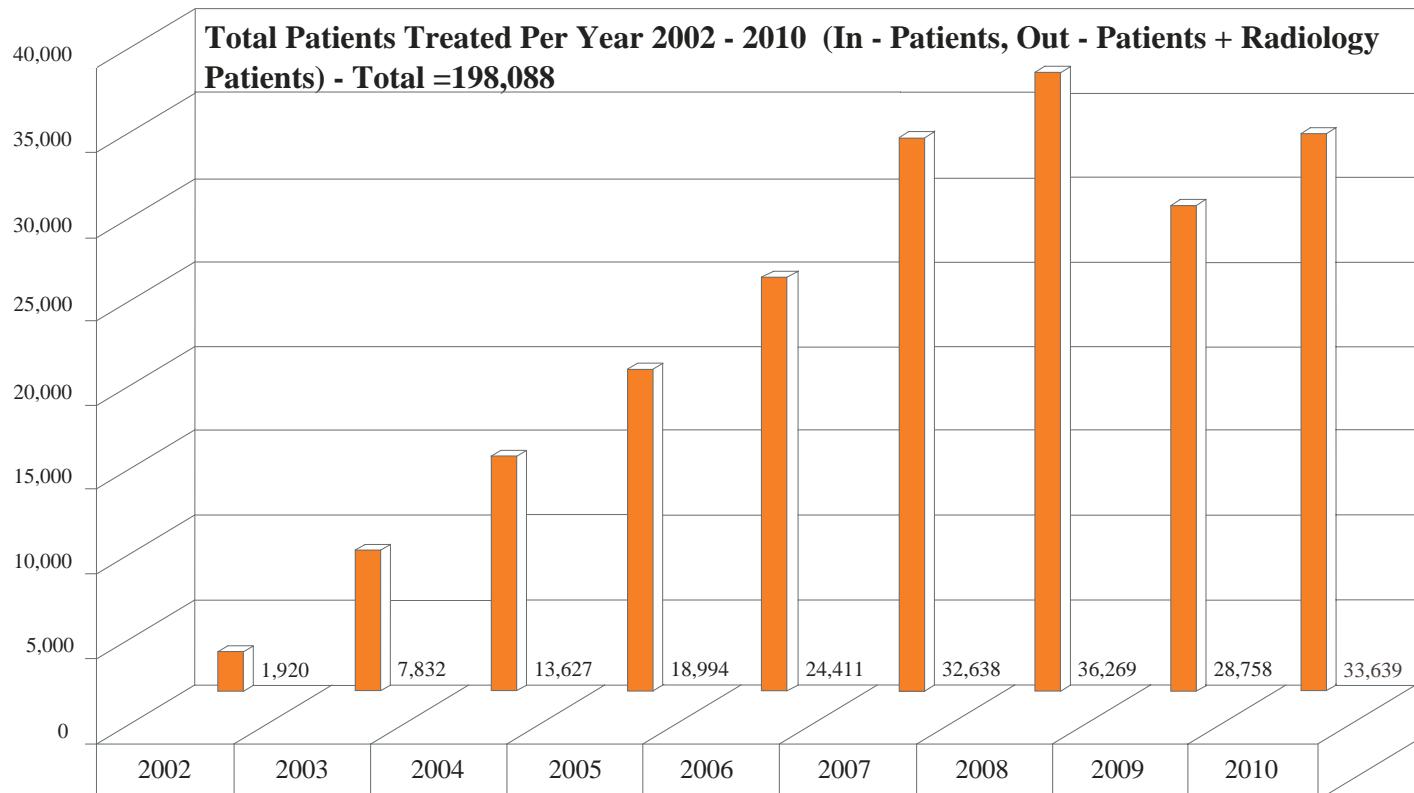
Achoimre ar Staitisticí Gníomhaíochta go dtí seo

Summary Activity Statistics To Date

Línóna nOthar Cónaithe a Cóireáladh de réir na Blíana 2002 - 2010
(Raideolaíocht san áireamh) - Iomlán = 147,374



Línóna nOthar a Cóireáladh in aghaidh na bliana 2002 - 2010 (Othair Chónaithe,
Othair Sheachtracha + Othair Raideolaíochta) - Iomlán = 198,088



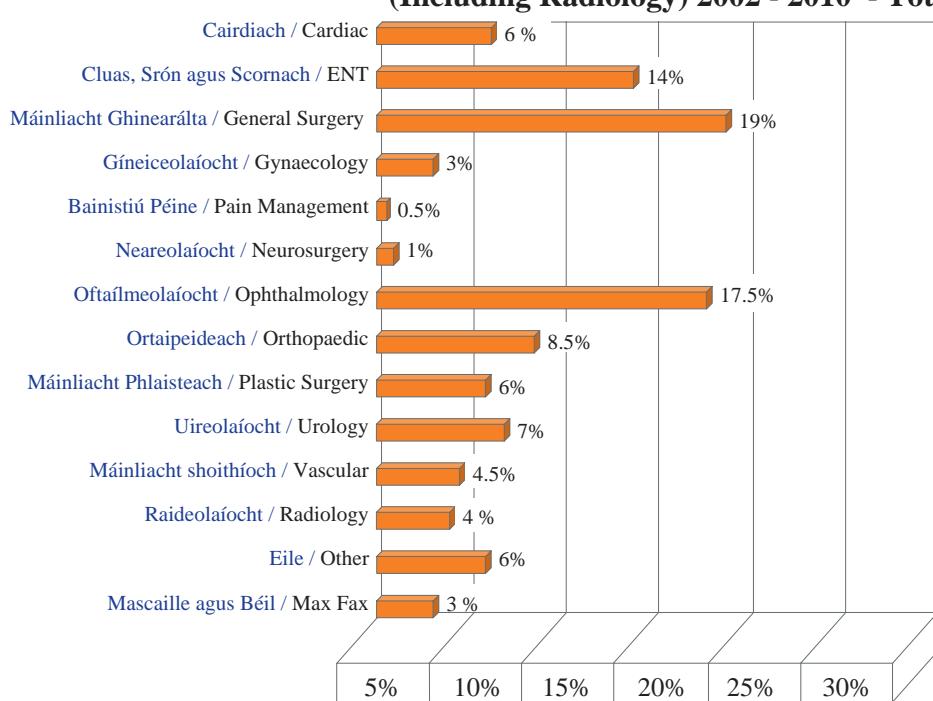
Achoimre ar Staitisticí Gníomhaíochta go dtí seo

Summary Activity Statistics To Date

Líon na nOthar Conaitheach a Cónaithé de réir Speisialtachta (Raideolaíocht san áireamh) 2002 - 2010

- Iomlán = 147,374

Volume of In - Patients Treated Per Specialty (Including Radiology) 2002 - 2010 - Total = 147,374

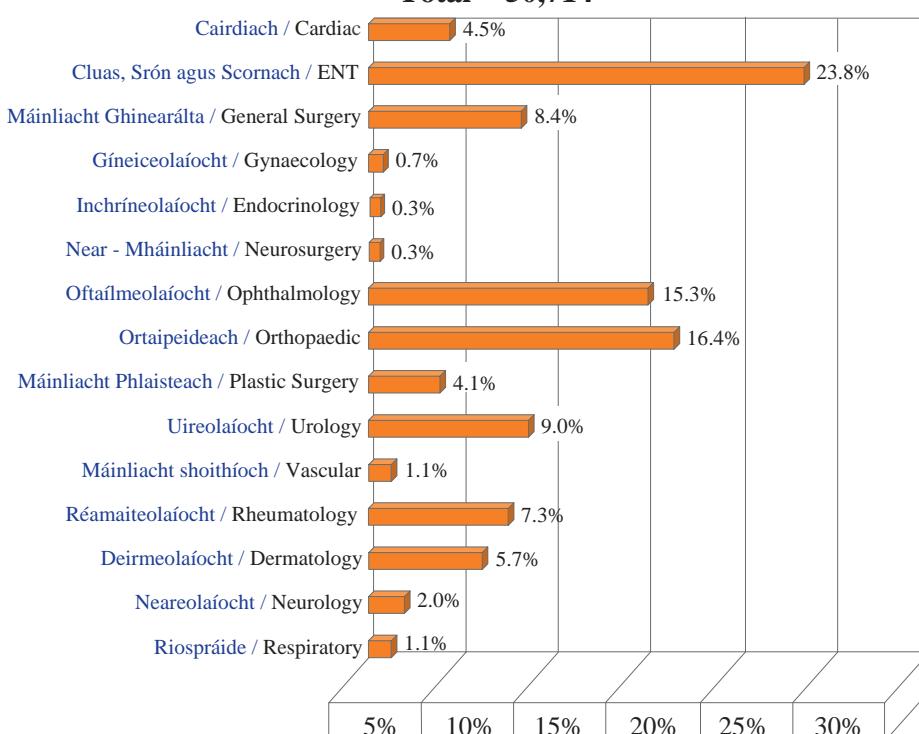


*Áirfodh Raideolaíocht faoi "eile" roimh 2009

*Before 2009 Radiology was included under "other"

Líon na nOthar Seachtrach a Cóireáladh in 2005 - 2010 de réir Speisialtachta - Iomlán = 50,714

Volume of Out - Patients Treated Per Specialty 2005 - 2010 - Total = 50,714



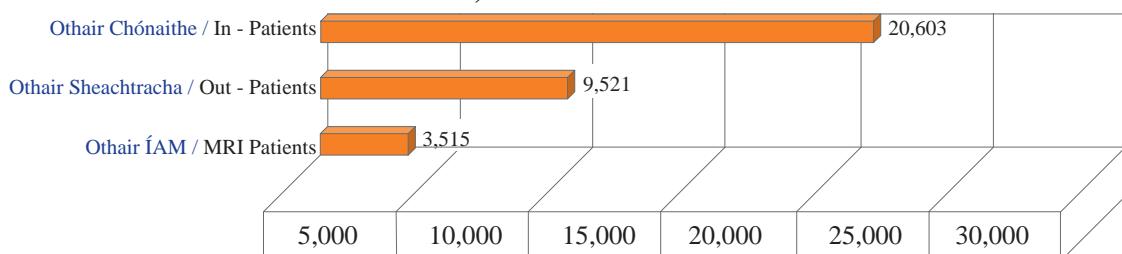
Staitisticí Gníomhaíochta 2010

2010 Activity Statistics

Lón Iomlán na nOthar a Cóireáladh in 2010 Iomlán = 33,639

Total Patients Treated in 2010

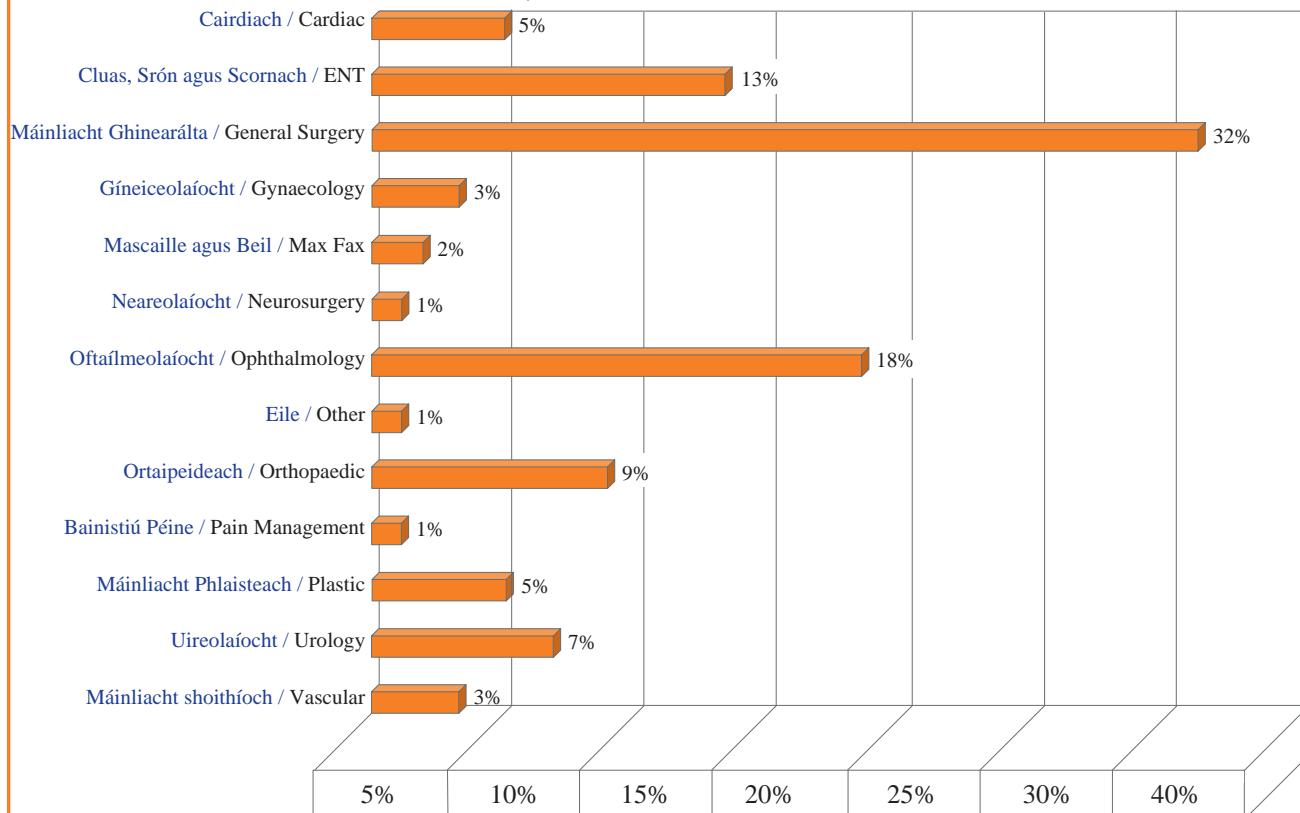
Total = 33,639



Lón na nOthar Cónaithe de réir Speisialtachta a Cóireáladh in 2010 Iomlán = 20,603

Volume of In - Patients Treated Per Specialty 2010

Total = 20,603

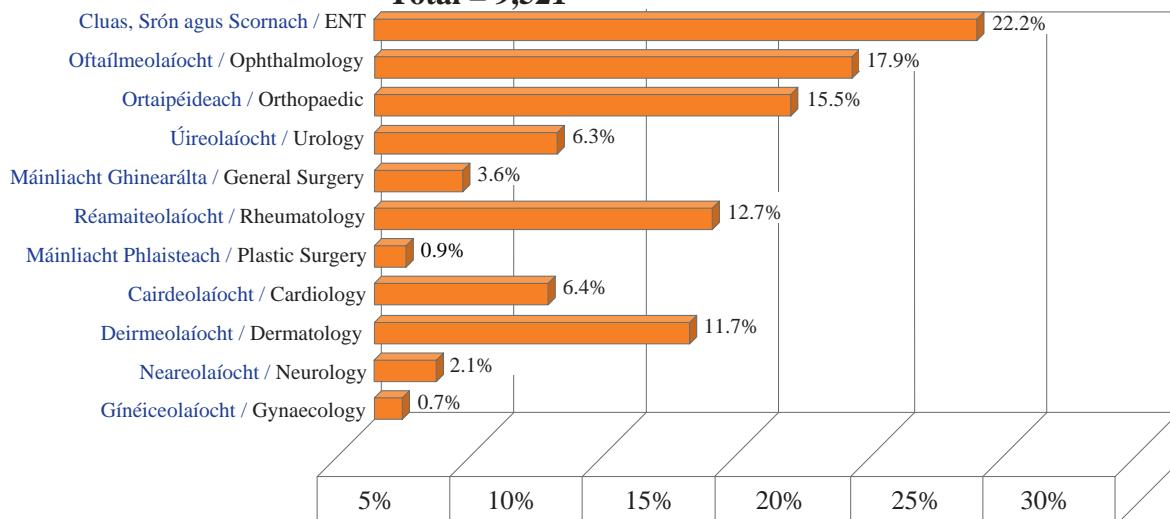


Staitisticí Gníomhaíochta 2010

2010 Activity Statistics

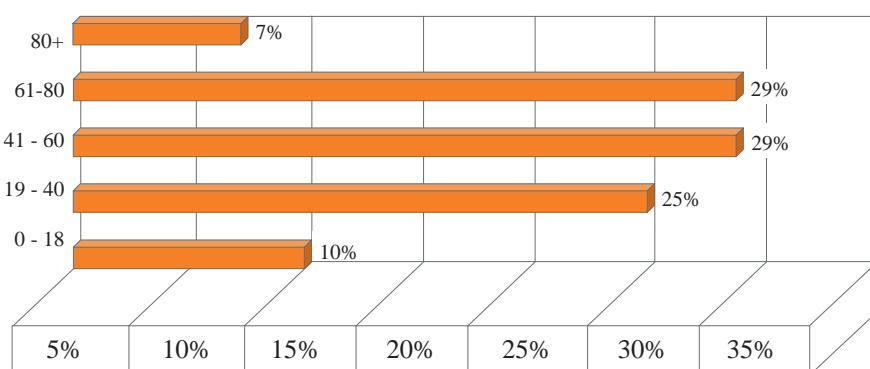
Líon na nOthar Seachtrach a Cóireáladh de réir Speisialtachta in 2010 Iomlán = 9,521

Volume of Out - Patients Treated Per Specialty 2010 Total = 9,521



Próifil Aoise na nOthar Cónaithe a Cóireáladh in 2010 Iomlán = 20,603

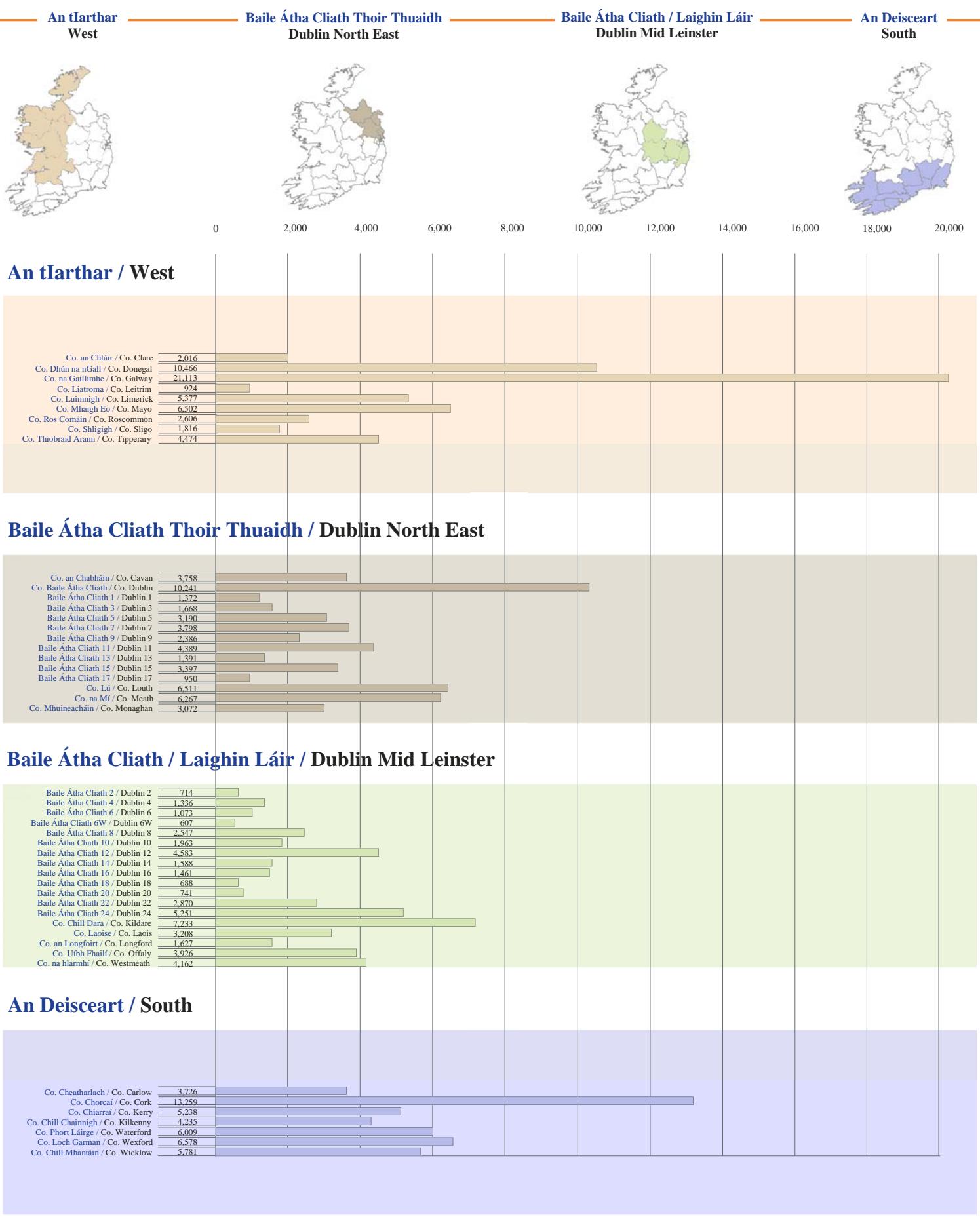
Age Profile of In - Patients Treated in 2010 Total = 20,603



An Fhoireann Cúraim Othar / Patient Care Team

Anailís de réir Contae ar 198,088 Othar a Coireáladh 2002-2010

Breakdown by County of 198,088 Patients Treated 2002 - 2010

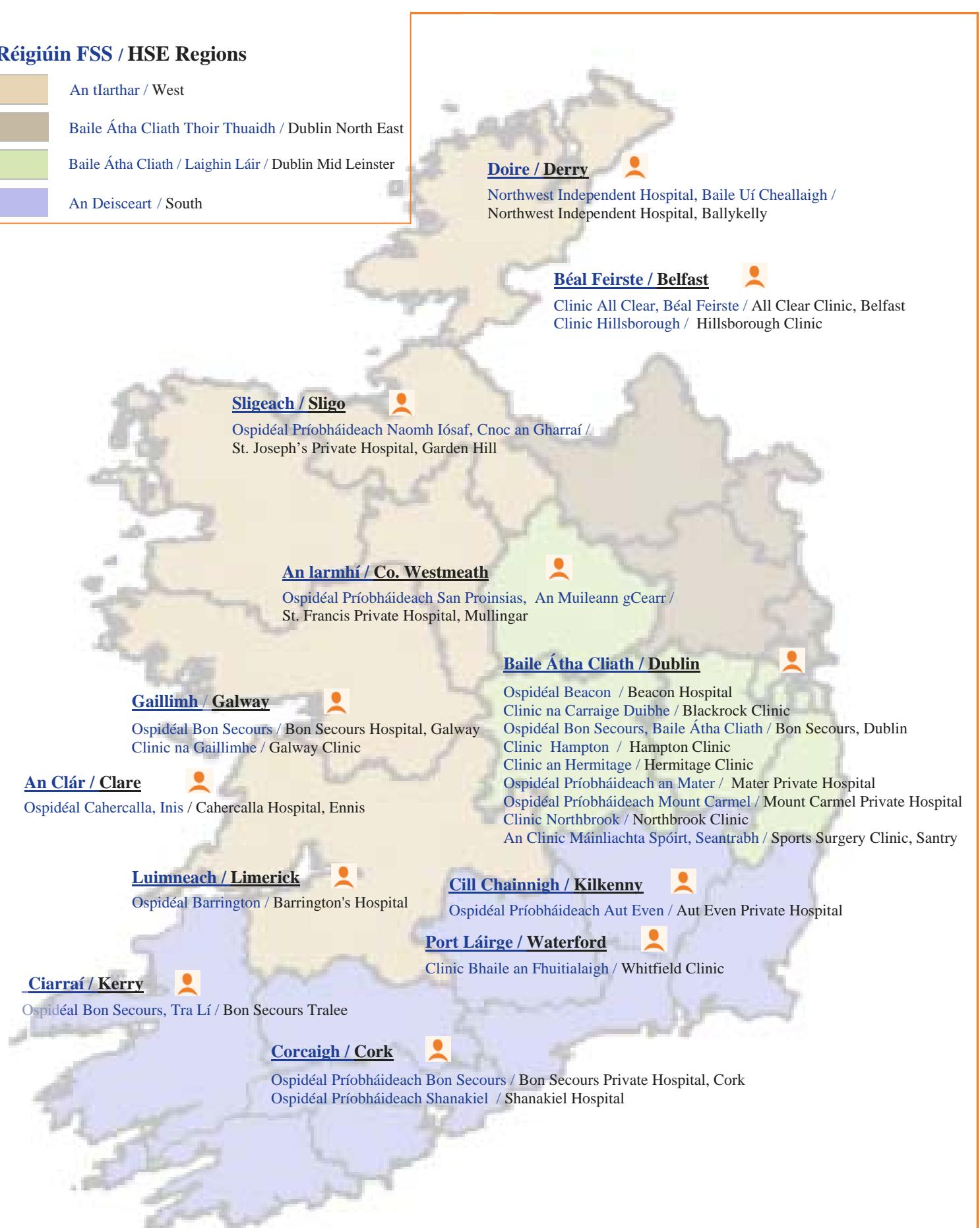


An Fhoireann Cúraim Otar / Patient Care Team

Ospidéil Fhaofa Chóireála Approved Treating Hospitals

Réigiún FSS / HSE Regions

	An tIarthar / West
	Baile Átha Cliath Thoir Thuaidh / Dublin North East
	Baile Átha Cliath / Laighin Láir / Dublin Mid Leinster
	An Deisceart / South



Tionscnamh na nOtar Seachtrach 2010

Out - Patient Initiative 2010

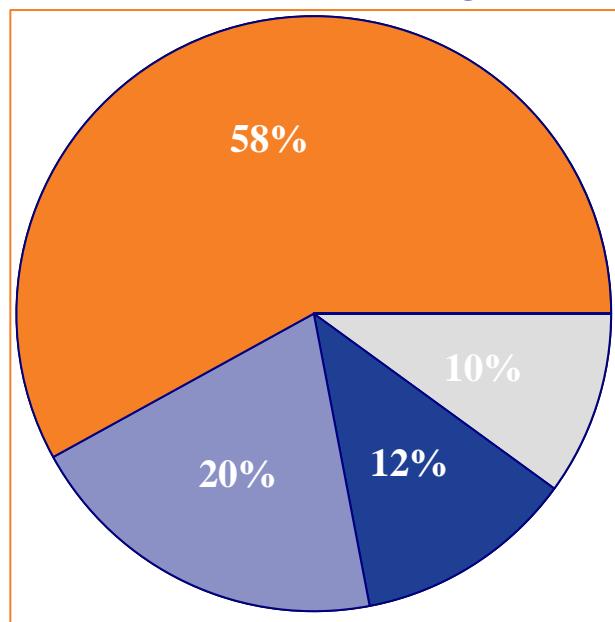
Réamhrá

Is é cuspóir chlár na nOtar Cónaithe (COC) ná na tréimhsí feithimh a laghdú do chomhairliúcháin i Rannóg na nOtar Seachtrach le haghaidh líon aontaithe d'othair phoiblí ar liostai feithimh ospidéal poiblí agus an clár sin a oibriú thar raon de speisialtachtáil máinliachta agus míochaine.

Introduction

The goal of the Out-Patient initiative (OPD) is to reduce the waiting times for out-patient consultations for an agreed volume of public patients on public hospital waiting lists and to operate this programme over a number of surgical and medical specialties.

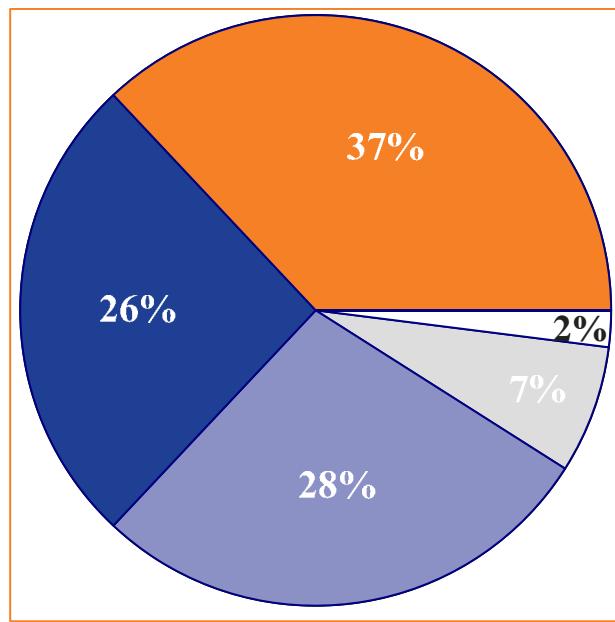
16,367 Otar a nDearnadh Teaghmáil leo



A Ghlac le Tairiscint are Choinn Accepted Offer of Appointment	58%
A Baineadh de Liosta Feithimh Removed from Waiting List	20%
A Dhiúltáigh do Thairiscint ar Choinne Declined Offer	12%
Gan Freagra / Ateaghmáil Déanta No Response / Re-contacted	10%

6,388 Comhairliúchán a Eagraíodh

6,388 Consultations Arranged



Seoladh ar ais chuig Dochtúir Ginearálta / Discharged to GP	37%
Obráid Riachtanach / Required Surgery	28%
Inúchadh Breise ag Teastáil / Required Further Investigation	26%
Níor Fhreastal ar Dhá Ócáid -Baineadh den Liosta / Did Not Attend on Two Occasions, Removed from Waiting List	7%
Ní fios / Unknown	2%

Suirbhé maidir le Sástacht Othar

Patient Satisfaction Survey

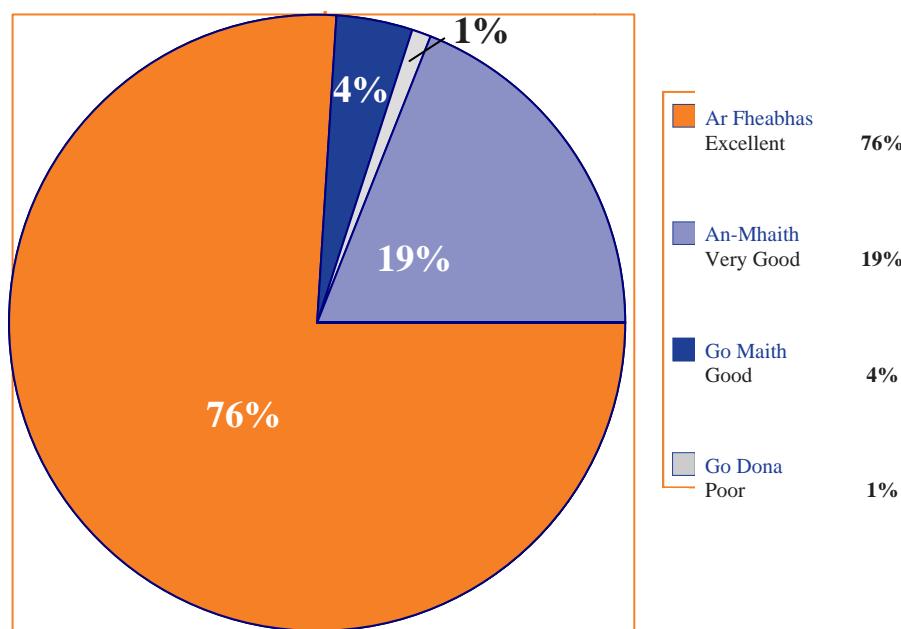
Réamhra

Ba é ceann de na prionsabail ba bhunúsaí a bhain le bunú an CNCC ná a chinntíú go mbeadh rochtain ag othair ar chúram máinliachtach d'ardchaighdeán. Ionas gur féidir monatóireacht a dhéanamh air seo, tugtar Suirbhé maidir le Sástacht Othar do gach othar. Is foinse luachmhar faisnéise don eagrafocht atá in aiseolas ó othair, agus déantar monatóireacht ghéar ar thorthaí an tsuirbhé. Téann ár bhfoireann altranais i dteaghmháil go díreach le freagróirí nuair is gá, sa chás gur tuairiscíodh saincheist óna dteastaíonn gníomhú nó sa chás inar díríodh aird ar shuirbhé. Tá torthaí dearfacha ag teacht isteach go seasmhach, agus é á thuairisciú ag 99% de dhaoine go raibh dea-thaithí acu ar an tionscnamh CNCC. Foilsítear na torthaí ar láithreán Gréasáin an CNCC: www.ntpf.ie

Introduction

One of the overriding principles in the setting up of the NTPF was to ensure that patients had access to high quality surgical care. In order to monitor this each patient receives a Patient Satisfaction Survey. Feedback from patients is a valuable source of information for the organisation and the survey results are closely monitored. Where necessary our nursing team contacts respondents directly where an issue requiring action or attention has been reported on a survey. Results have been consistently positive with 99% of people reporting a positive experience of the NTPF initiative. Results are published on our NTPF website: www.ntpf.ie

Leibhéal Sástachta Othar Patient Satisfaction Levels



Ráitis ó Othair / Patient Quotes

“Tá mé iomlán sásta leis an gcúram agus leis an gcóireáil a fuair mé. Míle buíochas le gach duine a bhí i gceist.”

“I am 100% satisfied with the care and treatment I received. Many thanks to all involved.”

“An-sásta leis an gcóireáil a fuair mé an bealach ar fad tríd an bpróiseas ón uair a glacadh isteach mé go dtí gur fhág mé tar éis an ghnáthaimh. Foireann oibre an-ghairmiúil, cúirtéiseach agus cairdiúil.”

“Very satisfied with the treatment I received all the way from entering to leaving after my procedure. Very professional, courteous and friendly staff.”

“Cóireáil den scoth ó thíos deireadh.”

“Treatment absolutely top notch from start to finish.”

Ceannlínte Nuachta CNCC 2010

NTPF News Headlines 2010

Réigiún FSS / HSE Regions



- An tIarthar / West
- Baile Átha Cliath Thoir Thuaidh / Dublin North East
- Baile Átha Cliath / Laighin Láir / Dublin Mid Leinster
- An Deisceart / South

An tIarthar West

DRAMATIC REDUCTION IN WAITING LISTS IN NORTH WEST'S HOSPITALS

Foilseachán: Donegal Peoples Press / Publication: Donegal Peoples Press
Dáta: Dé Máirt, an 4 Bealtaine, 2010 / Date: Tuesday, May 4th, 2010

SLIGO HOSPITAL LEADS THE WAY

Foilseachán: Sligo Post / Publication: Sligo Post
Dáta: Dé Máirt, an 4 Bealtaine, 2010 / Date: Tuesday, May 4, 2010

Baile Átha Cliath Thoir Thuaidh Dublin North East

FUND MAKES DIFFERENCE TO LOUTH PUBLIC PATIENTS

Foilseachán: The Argus / Publication: The Argus
Dáta: Dé Céadaoin, an 10 Samhain, 2010 / Date: Wednesday, Nov 10th, 2010

THOUSANDS OF PATIENTS BENEFIT FROM THE NTPF

Foilseachán: Anglo Celt / Publication: Anglo Celt
Dáta: Déardaoin, an 15 Aibreán, 2010 / Date: Thursday, April 15th, 2010

Baile Átha Cliath / Laighin Láir Dublin Mid Leinster

4,000 LOCAL PATIENTS TREATED BY NTPF

Foilseachán: Westmeath Independent / Publication: Westmeath Independent
Dáta: Dé Sathairn, an 6 Samhain, 2010 / Date: Saturday, November 6th, 2010

SPEEDY TREATMENT ON HEALTH SCHEME

Foilseachán: Wicklow People / Publication: Wicklow People
Dáta: Dé Céadaoin, an 3 Samhain, 2010 / Date: Wednesday, Nov 3rd, 2010

An Deisceart South

SOUTH EAST HOPITALS LEADING THE WAY IN WAITING LIST BLITZ

Foilseachán: Lifetimes South East / Publication: Lifetimes South East
Dáta: Dé Céadaoin, an 5 Bealtaine, 2010 / Date: Wednesday, May 5th, 2010

“HEARTFELT THANKS TO TREATMENT FUND FOR MY OP”, SAYS LEONA

Foilseachán: Evening Echo / Publication: Evening Echo
Dáta: Déardaoin, an 9 Nollaig, 2010 / Date: Thursday, December 9, 2010

Próifíl na nOtar / Patient Profiles

Tá Saoirse Downes ar dhuine den 1,807 otar ó Chontae an Chláir a bhain leas as an gCiste Náisiúnta um Cheannach Córreala.

Foilseachán: Clare People, Dé Máirt, an 20 Aibreán, 2010
Publication: Clare People, Tuesday, April 20th, 2010



Saoirse Downes is one of the 1,807 patients from Clare who have benefited from the National Treatment Purchase Fund.

SAOIRSE'S SMILE - TREATMENT FUND SAVES FOUR YEAR OLD FROM THREE YEAR WAIT FOR SURGERY *"It was great....and she is brilliant since"*

Tá go leor ag Saoirse Downes bheag lena bheith ag gáire faoi. Rinneadh gnáthamh ar an gcailín beag 6 mhí tar éis gur dúradh lena máthair nach dtarlódh sé ar feadh trí bliana ar a laghad mar gheall ar liosta feithimh a bhí ag dul i bhfad. Rugadh Saoirse agus a liopa uachtair greamaithe don drandal idir a dá fiacail tosaigh. I ndeireadh mhí na Nollag 2009, bhí áthas ar a máthair, Catherine, bronntanas Nollag luath a fháil i bhfoirm ghlaoch ón CNCC, nuair a d'íarr siad uirthi ar mhaith léi go mbainfí Saoirse den liosta feithimh poiblí chun cóireáil a fháil in ospidéal príobháideach. Rinneadh an obráid i dtús 2010 agus níor thóg sí ach 20 nóiméad. "Tá sí go hiontach ó shin, agus tá an-fheabhas tagtha ar a cuid cainte," arsa Catherine.

Little Saoirse Downes has a lot to smile about. The pretty four year old had a procedure done after 6 months that her mother was told would not take place for at least three years due to an ever-increasing waiting list. Saoirse was born with her top lip attached to the gum between her two front teeth. In late December 2009, much to the relief of her mum Catherine, they got an early Christmas present when the NTPF contacted her and asked if she would like to have Saoirse removed from the public waiting list and treated in a private hospital. The operation was performed in early 2010 and took just 20 minutes. "She is brilliant since, and her speech has improved so much" said Catherine.

Tá Kenneth Brannigan ar dhuine de 6,700 otar ó Chill Dara a bhain leas as an gCiste Náisiúnta um Cheannach Córreala.

Foilseachán: Kildare Nationalist, Dé Máirt, an 30 Samhain, 2010
Publication: Kildare Nationalist, Tuesday, November 30th, 2010



Kenneth Brannigan is one of 6,700 patients from Kildare who have benefited from the National Treatment Purchase Fund.

BACK ON HIS BIKE THANKS TO THE NTPF

Tá fear amháin as Cill Dara an-sásta leis an gcoíreáil a fuair sé. Fuair Kenneth Brannigan ó Allenview i nDroichead Nua corródheis nua i gClinic na Carraige Duibhe, Baile Átha Cliath i mí Iúil 2010, "Nuair a fuair mé an glaoch ó Ospidéal Thamhlachta, bhí an-iontas orm nuair a dúirt siad go raibh siad do mo sheoladh chuig ospidéal príobháideach." Dúirt Kenneth láithreach nach raibh aon árachas sláinte príobháideach aige, ach míníodh dó nach gcosnódh sé dada air. Glacadh isteach é an lá roimh a obráide agus rinneadh an obráid air go luath an mhaidin dár gcionn. Trí lá níos déanaí bhí sé ar ais ar a chosa agus ag siúl arís. "Mholfainn do dhuine ar bith é", a dúirt Kenneth.

One Kildare man is very happy with the treatment he received. Kenneth Brannigan of Allenview in Newbridge had his right hip replaced in the Blackrock Clinic, Dublin in July 2010, "When I got the call from Tallaght Hospital, it was a surprise when they said they were going to send me private." Kenneth immediately protested that he had no private health insurance but he was assured it would not cost him anything. He was admitted the day before his operation and operated on early the next morning. Three days later he was up and walking, "I would recommend it to anyone" said Kenneth.

An Clár Náisiúnta Cóireála Otar

The National Patient Treatment Register

Liz Lottering
Bainisteoir an Chláir Náisiúnta do Chóireáil Otar
National Patient Treatment Register Manager



Forbhreathnú

Sracfhéachaint ar Liostaí Feithimh amhail Nollaig 2010

- Liostaí feithimh á dtuairisciú don chlár ag 44 ospidéil.
- Tá an t-am feithimh airmheánach fós íseal: 2.4 mhí do gach ospidéal ar fud na tíre.
- Tá fadhb fós ann leo siúd is faide atá ag fanacht, agus tá os cionn 781 othar ag fanacht le breis is 12 mhí. Ní féidir cóireáil a chur ar fhormhór na n-othar seo ach amháin san ospidéal atá liostaithe dóibh.
- Méadú foriomlán 11% tagtha ar liostaí feithimh.
- Taifeadadh beagnach 800,000 amas ar an láithreán Gréasáin, agus bhí breis is 4,500 úsáideoir i gceist.
- Scríobh an CNCC go díreach chuig breis agus 6,800 othar ag tairiscint cóireála dóibh.

Is éard atá sa Chláir Náisiúnta do Chóireáil Otar go bunúsach ná clár ar líne de na hothair chónaithe agus na hothair lae atá ar liostaí feithimh in Éirinn. Úsáideann an CNCC an clár chun fásnéis faoi liostaí feithimh agus amanna feithimh de réir an ghnáthaimh in Éirinn a bhailíú, a thiomsú agus a fhoilsíú. Foilsítear na hamanna feithimh gach mí ar láithreán Gréasáin ar féidir a rochtain ag www.ptr.ie. Foilsítear anailís mhionsonraithe dhá uair sa bhliain i bhfoirm tuarascála.

Sainmhínithe agus Toisí Caighdeánacha

Tháinig na hospidéil go léir, Feidhmeannacht na Seirbhise Sláinte agus an Roinn Sláinte agus Leanaí ar chomhaontú faoi bhuntomhas agus faoi shainmhínithe nua, ar a dtugtar an Beartas Náisiúnta um Bainistiú Sonrai maidir le Liostaí Feithimh na nOthar Cónaithe agus na nOthar Lae, agus sheol an tAire Sláinte agus Leanaí an beartas nua i mí na Nollag 2009. Chuir an fhoireannn clár oiliúna oriúnaithe le chéile a bhféadfadh gach ospidéal úsáid a bhaint as, chun cabhrú leo le cur i bhfeidhm an bheartais seo. In 2010, bhain 30 ospidéal úsáid as an gelár seo. D'fheastail breis is 250 ball foirne air, idir fhoireannn chléireachais a bhí i mbun bainistithe riarracháin laethúil na liostaí, agus Príomhfeidhmeannaigh agus lianna comhairleacha. Tháinig an oiread aiseolais dhearfaigh ó na hospidéil go léir go ndearnadh cinneadh an clár seo a thairiscint in 2011.

An Clár Athbhreithnithe agus Anailísé

Bunaodh an Clár Athbhreithnithe agus Anailísé in 2007 lena chinntíú go ndéanfaí tuairisciú comhsheasmhach cruinn agus lena chinntíú go gclóíí leis an mbeartas maidir le bainistiú liostaí feithimh na n-othar seachtrach agus na n-othar lae. Déantar athbhreithnithe le gach ospidéal go débhliantúil, agus sa chéad leath de 2010 rinneadh athbhreithniú ar 3,377 othar a bhí ag fanacht ar feadh breis is 9 mí in 32 ospidéil. Níor thuairiscigh an chuid eile de na hospidéil aon othair ag fanacht ar feadh tréimhse ama chomh fada sin.

Overview

Waiting Lists at a Glance December 2010

- 44 Hospitals reporting waiting lists to the register.
- National median wait time remains low at 2.4 months for all hospitals nationally.
- Longest waiters continue to be a problem with 781 patients still waiting over 12 months. The vast majority of these patients can only be treated in their listed hospitals.
- Overall waiting lists up by 11%.
- Almost 800,000 website hits were recorded with over 4,500 users.
- Over 6,800 patients have been written to directly by the NTPF with an offer of treatment.

The National Patient Treatment Register is an on-line register of patients on in-patient and day case waiting lists in Ireland. Through the register the NTPF collects, collates and publishes information on waiting lists and waiting times by procedure in Ireland. Waiting times are published monthly to a website site which can be accessed at www.ptr.ie. Detailed analysis is published bi-annually in report format.

Standard Definitions and Measurements

New and agreed standards for definitions and measurements; - "National Policy for the Management of In-patient and Day Case Waiting List Data", - have been agreed by all hospitals, the Health Services Executive and the Department of Health and Children and were launched by the Minister for Health and Children in December 2009. To assist hospitals with the implementation of this policy the team devised a tailored program of training which all hospitals could avail of. In 2010, 30 hospitals availed of this program with over 250 staff attending, ranging from clerical staff managing the day to day administration of lists to Chief Executives and consultants. Such was the positive feedback from all hospitals it has been decided that this programme will be offered in 2011.

Review and Analysis Program

The Review and Analysis Program was established in 2007 to ensure consistent and accurate reporting and ensure compliance with the policy for the management of in-patient and day-case waiting lists. Reviews are carried out with each hospital bi-annually and in the first half of 2010 a total of 3,377 patients who had waited over 9 months in 32 hospitals were reviewed. The balance of hospitals had not reported any patients waiting over this time category.

An Clár Náisiúnta Cóireála Otar

The National Patient Treatment Register

Torthaí an Chláir Athbhreithnithe agus Anailís (amhail an 30.06.10)

Review and Analysis Programme Results (at 30.06.10)

Tábla Achoimre - Sampla de na Sonraí / Summary Table - Data Sample

Lín na n-ospidéal le liostaí feithimh os cionn 9 mí	32	Number of hospitals with waiting list over 9 months	32
Lín na n-ospidéal ar tugadh cuairt orthu	32	Number of hospitals visited	32
Sampla Iomlán na dtaifead a scrúdaíodh	3,377	Total Sample of records examined	3,377

Torthaí / Results



Curtha i gCatagóir Nua ón Liosta Feithimh Gníomhach de réir an Bheartais
Re-Categorized from Active Waiting List as per Policy

Ní raibh na hothair seo feiliúnach go sealadach nó ní raibh gá acu a thuilleadh le cóireáil ar chúiseanna éagsúla.
These patients were temporarily unfit or no longer required treatment for various reasons

**Ag Fanacht le Cóireáil
Awaiting Treatment**

Bhí na hothair seo ag fanacht le cóireáil ina n-ospidéal féin nó ón CNCC
These patients were awaiting treatment either by their own hospital or the NTPF

**Inmheánach Cliniciúil
Clinically In-House**

Is othair iad seo nach mór a sceidealú ina n-ospidéal féin ar chúiseanna cliniciúla
These patients are patients who need to be scheduled in their own hospital for clinical reasons

**Obair Leantach Riaracháin
Administrative Follow-Up**

Bhí na hothair seo ag fanacht le hobair leantach riaracháin ós rud é nár fhreagair siad comhfheagras nár fhreastal siad ar dháta / sceidealta um ghlacadh isteach
These patients were awaiting some administrative follow up as they had not responded to correspondence or attended a scheduled date for admission

Diúltú / Decline

Dhiúltai na hothair seo don rogha malartach cóireáil a fháil faoin CNCC agus d'éilih siad cóireáil óna n-ospidéil liostaithe
These patients had declined an alternative offer of treatment under the NTPF and required to be treated by their listed hospitals

Anailís ar Fhaisnéis

Chomh maith leis an tuairisciú míosúil tríd an láithreán Gréasáin agus na tuarascálacha débhliantúla, faigheann an fhoireann iarratais fhorleathana ar fhaisnéis bhréise ó réimse leathan foinsí. Samplaí díobh seo is ea Feidhmeannacht na Seirbhise Sláinte, Cumann Ailse na hÉireann, Ceisteanna Parlaiminte, agus iarratais idirnáisiúnta ar Anailís Chomparáideach. Fuarthas agus freagraíodh os cionn 500 de na hiarratais seo in 2010.

Information Analysis

Aside from monthly reporting through the website and bi-annual reports the team also receives wide ranging requests for additional information from a wide variety of sources. Examples of these would be the Health Services Executive, the Irish Cancer Society, Parliamentary Questions, international requests for Comparison Analysis. Over 500 of these requests were received and responded to in 2010.

An Clár Náisiúnta Cóireála Otar

The National Patient Treatment Register

Foireann an Chláir Chóireála Otar
National Patient Treatment Register Team



Ó Chlé / Left to Right
E. Powell, L. Lottering,
J.Sibley, K-A. Galvin

www.ptr.ie

Liosta Feithimh Roinnte de réir an Líon Leanaí/Daoine Fására Nollaig, 2010 Waiting Lists Divided by Child/Adult Volumes December, 2010

Deighilt Idir Leanaí / Daoine Fására

Child / Adult Spilt	3-6 Mhí/Mths	6-12 Mhí/Mths	12-24 Mhí/Mths	Iomlán/Totals
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Daoine Fására / Adult

Liosta Feithimh Máinliachta / Surgical	7,909	5,259	615	13,783
Liosta Feithimh Míochaine/ Medical	2,705	1,297	231	4,233
Iomlán / Total	10,614	6,556	846	18,016

Leanaí / Child

Liosta Feithimh Máinliachta / Surgical	1,243	868	166	2,277
Liosta Feithimh Míochaine /Medical	151	119	71	341
Iomlán / Total	1,394	987	237	2,618

Móriomlán / Grand Total **12,008** **7,543** **1,083** **20,634**

Líon Náisiúnta na nOther Máinliachta ar liostaí feithimh de réir Réigiún Nollaig 2010

National Surgical Waiting List Volumes by Region December 2010

Réigiún FSS / HSE Regions



An tIarthar / West

Baile Átha Cliath Thoir Thuaidh / Dublin North East

Baile Átha Cliath / Laighin Láir / Dublin Mid Leinster

An Deisceart / South

An tIarthar/An tIarthuaisceart/An tIarthar Láir West/North West/Mid-West

	3-6 Mhí 3-6 Mths	6-12 Mhí 6-12 Mths	os cionn 12 Mhí 12 Mths +	Iomlán Total
Ospidéal Ginearálta Leitir Ceannainn / Letterkenny General Hospital	309	191	18	518
Ospidéal Ginearálta Mhaigh Eo / Mayo General Hospital	136	49	0	185
Ospidéal Pháirc Mhuirlinne, Gaillimh / Merlin Park Hospital, Galway	191	132	20	343
Ospidéal Réigiúnach an Iarthair Láir, Tuar an Dailí / Mid-West Regional Hospital, Doordadoyle	515	330	50	895
Ospidéal Réigiúnach an Iarthair Láir, Cromadh / Mid-West Regional Hospital Croom	35	10	2	47
Ospidéal Réigiúnach an Iarthair Láir, Inis / Mid-West Regional Hospital, Ennis	0	0	0	0
Ospidéal Réigiúnach an Iarthair Láir, An tAonach / Mid-West Regional Hospital, Nenagh	0	0	0	0
Ospidéal Ginearálta Portiuncula / Portiuncula General Hospital	0	0	0	0
Ospidéal Chontae Ros Comáin / Roscommon County Hospital	0	0	0	0
Ospidéal Ginearálta Shligigh / Sligo General Hospital	365	191	9	565
Ospidéal Naomh Eoin, Luimneach / St. John's Hospital, Limerick	97	29	0	126
Ospidéal na hOllscoile, Gaillimh / University College Hospital Galway	1,187	1,729	86	3,002
IMOLÁN / TOTAL	2,835	2,661	185	5,681

An tOirthuaisceart/Limistéar Thuaisceart Bhaile Átha Cliath North East Area/Dublin North

	3-6 Mhí 3-6 Mths	6-12 Mhí 6-12 Mths	os cionn 12 Mhí 12 Mths +	Iomlán Total
Ospidéal Beaumont / Beaumont Hospital	598	234	78	910
Ospidéal Náisiúnta Ortaipéideach na Ceapáil / Cappagh National Orthopaedic Hospital	258	105	12	375
Ospidéal Ginearálta an Chabháin / Cavan General Hospital	56	9	5	70
Ospidéal Uí Conchála (Bhaile Bhlaínséin) / Connolly Hospital (Blanchardstown)	120	3	0	123
Ospidéal Chontae Lú, Dún Dealgan / Louth County Hospital, Dundalk	54	12	2	68
Ospidéal Mater Misericordiae / Mater Misericordiae Hospital	843	638	76	1,557
Ospidéal Ginearálta Muineacháin / Monaghan General Hospital	0	0	0	0
Ospidéal Mhaighdean Lourdes, Droichead Átha / Our Lady of Lourdes Hospital, Drogheda	191	136	4	331
Ospidéal Mhuire, An Uaimh / Our Lady's Hospital Navan	81	40	12	133
Ospidéal Ollscoil na Leanaí, Sráid Temple / Children's University Hospital Temple Street	180	69	50	299
IMOLÁN / TOTAL	2,381	1,246	239	3,866

Cósta Thoir Bhaile Átha Cliath/Iar-Dheisceart Bhaile Átha Cliath An Lár Tíre/Dublin East Coast/Dublin South West/Midlands

	3-6 Mhí 3-6 Mths	6-12 Mhí 6-12 Mths	os cionn 12 Mhí 12 Mths +	Iomlán Total
Ospidéal Réigiúnach Lár Tíre, An Muileann gCáinn / Midland Regional Hospital, Mullingar	177	76	23	276
Ospidéal Réigiúnach Lár Tíre, Port Laoise / Midland Regional Hospital, Portlaoise	66	14	1	81
Ospidéal Réigiúnach Lár Tíre, Tulach Mhór / Midland Regional Hospital, Tullamore	434	382	34	850
Ospidéal Ginearálta Nás / Naas General Hospital	0	0	0	0
Ospidéal Mhuire, Cromghlinn / Our Lady's Hospital, Crumlin	334	287	74	695
Ospidéal Súil is Cluas Victoria Ríoga / Royal Victoria Eye and Ear Hospital	346	104	1	451
Ospidéal Naomh Colmcille, Baile Úf Lachnáin / St. Colmcille's Hospital, Loughlinstown	0	0	0	0
Ospidéal Naomh Micheál, Dun Laoghaire / St. Michael's Hospital, Dun Laoghaire	0	0	0	0
Ospidéal San Séamas / St. James's Hospital	397	29	0	426
Ospidéal na hOllscoile Naomh Uinseann / St. Vincent's University Hospital	154	27	9	190
Ospidéal AMNCH (Tamlacht) / AMNCH (Tallaght) Hospital	448	210	37	695
IMOLÁN / TOTAL	2,356	1,129	179	3,664

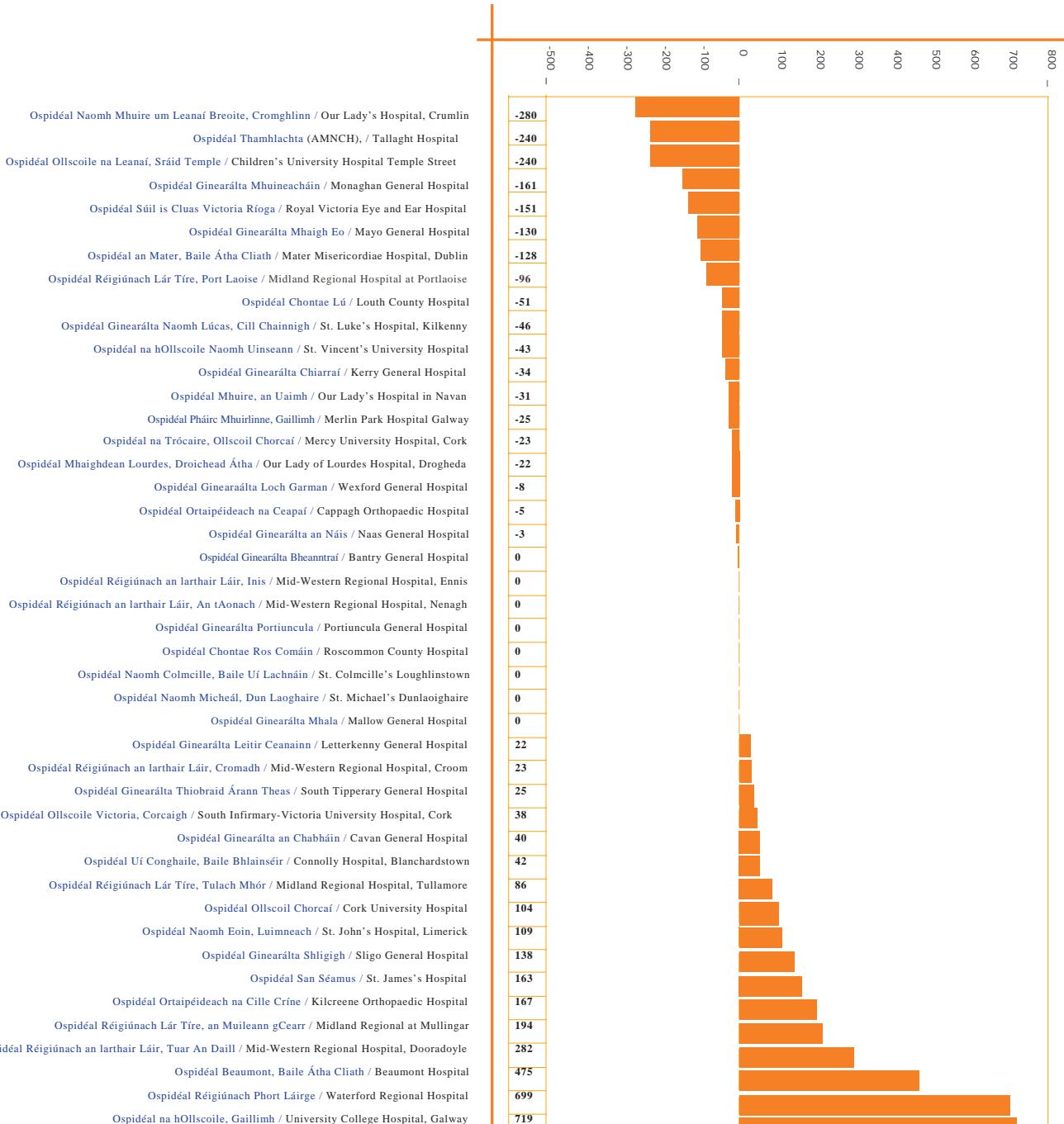
An Oirdheiscirt/Limistear an Deiscirt South East/Southern Area

	3-6 Mhí 3-6 Mths	6-12 Mhí 6-12 Mths	os cionn 12 Mhí 12 Mths +	Iomlán Total
Ospidéal Ginearálta Bheantraí / Bantry General Hospital	0	0	0	0
Ospidéal Ollscoil Chorálf / Cork University Hospital	379	176	57	612
Ospidéal Ginearálta Chiarráif / Kerry General Hospital	17	0	0	17
Ospidéal Ortaipéideach na Cille Críne / Kilcreene Orthopaedic Hospital	122	70	25	217
Ospidéal Ginearálta Mhala / Mallow General Hospital	0	0	0	0
Ospidéal na Trócaire, Ollscoil Chorálf / Mercy Hospital	202	170	40	412
An Otherlann Theas - Ospidéal Victoria, Corcaigh / South Infirmary—Victoria Hospital, Cork	156	33	8	197
Ospidéal Ginearálta Thiobraid Árann Theas / South Tipperary General Hospital	26	4	0	30
Ospidéal Naomh Lúcas, Cill Chainnigh / St. Luke's Hospital, Kilkenny	153	45	2	200
Ospidéal Réigiúnach Phort Láirge / Waterford Regional Hospital	485	591	46	1,122
Ospidéal Ginearálta Loch Garman / Wexford General Hospital	40	2	0	42
IMOLÁN / TOTAL	1,580	1,091	178	2,849
IMOLÁN FOR IMOLÁN / OVERALL TOTAL	9,152	6,127	781	16,060

Anailís ar Athruithe i Líon na nOther Máinliachta > 3 Mhí 2009 i gcomparáid le 2010

Analysis of Variation in Surgical Volumes > 3 Months *

2009 V 2010



* Léiríonn líon > 0 na hospidéil sin a bhfuil an líon othair is faide atá ag fanacht iontu méadaithe in 2010

* Volumes > 0 indicate those hospitals whose volume of longest waiters has increased in 2010

* Léiríonn líon < 0 na hospidéil sin a bhfuil an líon othair is faide atá ag fanacht iontu laghdaithe in 2010

* Volumes < 0 indicate those hospitals whose volume of longest waiters has decreased in 2010

Forbhreathnú Faisneise Airgeadais

Summary Financial Information

David Allen

An Stiúrthóir Airgeadais

Director of Finance



Cóireáil a Cheannach ó Ospidéil

Tá luach ar airgead a léiriú fós mar chuspóir lárnoch don CNCC. In 2010 leanamar orainn ag obair le hospidéil phróbháideacha chun an líon othar ar féidir cóireáil a dhéanamh orthu a uasmhéadú. Ar an meán, bhí na praghnsanna a idirheartaíodh le hospidéil phróbháideacha 8% níos ísle ná mar a bhí siad in 2009. Má tá na praghnsanna um chóireáil ar leith a tháirgeann ospidéil don CNCC níos airde ná an ráta margaidh aimseomnid soláthraí malartach. Ciallaíonn sé sin go gcuirtítear othair an CNCC chuig soláthraithe níos saoire a thugann luach níos fearr ar airgead, sa chás ina luíonn sé le réasún é a dhéanamh. Mar gheall ar threorú sreabhadh othar sa chaoi seo, is féidir le hospidéil praghnsanna cóireála níos ísle a thairiscint mar thoradh ar dhearbhú réasúnta maidir le gnó tuartha.

Mar sin, is féidir leis an CNCC margáil lascaine bunaithe ar líon a chaibidliú agus leanúint air ag déanamh giarála ar éifeacht na méaduithe ar áiteanna d'othair mar thoradh ar ospidéil phróbháideacha agus chlinicí nua in Éirinn. Chonaiceamar tionchar an chur chuige sin nuair a tháinig laghdú 20% ó 2006 ar mheánchostas iomlán na n-othar chónaithe agus na n-othar lae. Is ionann é sin agus cogilteas an-mhór do Stáitche na hÉireann nuair a chuirtear san áireamh go raibh boilsciú míochaine ag dul i méid thar an tréimhse chéanna agus nach bhfuil athrú suntasach tagtha ar phróifil ár gcásanna.

Tá an tagarmharcáil tábhachtach freisin maidir lena chinntíú go bhfaighimid luach ar airgead. Cuirtear na praghnsanna a tháirgeann ospidéil faoi roinnt tástálacha lena n-áirítear comparáid i gcoinne praghnsanna a ghearrtar ar chóireáil chosúil in ospidéil phróbháideacha eile, agus i gcoinne praghnsanna a iócanann árachóirí míochaine, nuair a chuirtear ar fáil go poiblí iad. Cuirtear praghnsanna i gcomparáid freisin le meánchostais na n-ospidéil poiblí ("sonraí cásmeascáin").

I rith 2009 rinne Oifig an Ard-Reachaire Cuntas & Ciste athbhreithniú fairsing trí mhíosa ar an CNCC lenar cuimsíodh seiceáil neamhspleách ar na socrúithe chun cóireáil a fháil ar bhealach costéifeachtach. Tháinig a hathbhreithniú ar an gconclúid go raibh costas fhormhór na gnáthamh a cheannaíonn an CNCC ó ospidéil phróbháideacha níos lú ná an costas comparáideach tagarmharcála poiblí.

Praghnsanna a Aontú le Tithe Altranais Príobháideacha

An 3 Iúil 2009 thug an tAire Sláinte & Leanaí feidhm d'ailt 40 & 41 den Acht fán Scéim um Thacafocht Tithe Banaltrais 2009. Chuir sé sin ar chumas an CNCC, de réir an dlí, praghnsanna a chaibidliú agus a aontú le húinéirí tithe altranais príobháideacha agus deonacha chun crófacha na scéime nua um thacafocht tithe banaltrais ("Cothrom na Féinne").

Tá sainchúram sonrach ag an CNCC laistigh den scéim sin a riarrann FSS. Má chreideann an CNCC go dtugann na praghnsanna a tháirgeann teach altranais luach ar airgead, tagtar ar chomhaontú praghnsála le teach altranais agus soláthraímid na sonraí ábhartha faoi praghnsáil do FSS.

Thángthas ar chomhaontuite maidir le praghnsanna le beagnach gach teach altranais príobháideach sa tir sular tugadh feidhm don scéim an 27 Deireadh Fómhair 2009. Agus an tuarascáil seo á scríobh, tá 440 (99%) teach altranais príobháideach agus deonach tar éis praghnsanna a aontú leis an CNCC.

Purchasing Treatment From Hospitals

Demonstrating value for money remains a key objective for the NTPF. In 2010 we continued to work with private hospitals to maximise the volume of patients that can be treated. On average prices negotiated with private hospitals were 8% lower than 2009. If particular treatment prices offered to NTPF by a hospital are higher than the market rate we will source an alternative supplier. This means that when, and where, it makes sense to do so, NTPF patients are directed to cheaper, value for money, providers. Directing patient flow in this way means hospitals, in exchange for reasonable assurance on forecast business, can offer lower treatment prices.

This means NTPF can both negotiate volume discount deals and continue to leverage the effect of increases in capacity due to newer private hospitals and clinics in Ireland. We have seen the impact of this approach with a reduction in the overall inpatient & day-case average cost of 20% since 2006. At a time when medical inflation over the same period is increasing, and our case profile remains broadly unchanged, this represents a very real saving to the Irish Exchequer.

Benchmarking is also an important ingredient in making sure we get value for money. Prices offered by hospitals are subjected to a number of tests including comparison against prices for similar treatments in other peer private hospitals and, when publicly available, prices paid by medical insurers. Prices are also compared with public hospital average costs ("casemix data").

During 2009 the Office of the Comptroller & Auditor General conducted an extensive three month review of NTPF that included an independent check on arrangements for the cost effective procurement of treatments. His review concluded that most procedures purchased by NTPF from private hospitals cost less than the comparable public benchmark cost.

Agreeing Prices With Private Nursing Homes

On the 3rd July 2009 the Minister for Health & Children commenced sections 40 & 41 of the Nursing Homes Support Scheme Act 2009. This legally enabled NTPF to negotiate and agree prices with private and voluntary nursing home owners for the purposes of the new nursing homes support scheme ("Fair Deal").

The NTPF has a specific remit within this, HSE administered, scheme. If NTPF are of the view that prices offered by a nursing home represent value for money a pricing agreement is reached with a nursing home and in turn we provide the HSE with the relevant pricing details.

Agreements were reached on prices with almost all private nursing homes in the country before the commencement of the scheme on 27th October 2009. At the time of writing 440 (99%) private and voluntary nursing homes have agreed prices with NTPF.

Forbhreathnú Faisneise Airgeadais

Summary Financial Information

Costais Riaracháin a Bhainistiú

Tá costais riaracháin an CNCC fós réasúnta íseal agus iad faoi 5% d'ioncam deontais. Leanaimid ag déanamh iarrachta éifeachtúlachtaí forchostais a aimsiú.

An Todhchai

Táimid ag tnúth le hoibriú le hospidéil agus le tithe altranais agus luach níos fearr ar airgead agus cúram ardchaighdeáin á mbaint amach againn.

Mhol an Tuarascáil maidir le Leithdháileadh Acmhaínní a choimisiúnaigh an Roinn Sláinte le déanaí go n-úsáidí cur chuige an CNCC maidir le ceannach mar mhodh ar bhfiú don chóras sláinte níos leithne machnamh a dhéanamh air. Beimid ag súil go mór le forbairtí ar an ábhar seo.

Managing Administration Expenses

NTPF's administration expenses remain relatively low at less than 5% of grant income and we continue to seek overhead efficiencies.

The Future

We are looking forward to working with hospitals and nursing homes in achieving value for money and quality care.

The recent Resource Allocation Report commissioned by the Department of Health proposed using the NTPF approach to purchasing as a method worth considering for the wider health system. We look forward with interest to developments on this topic.

Foireann Alt 40 / Section 40 Team



Ó Chlé / Left to Right;

Fiona Walsh, Catherine Keeley, Liam O'Hanlon, Joe Carroll, David Allen

Foilseachán: Irish Medical News / Publication: Irish Medical News

Dáta: Dé Luain, an 20 Meán Fómhair 2010 / Date: Monday, September 20, 2010

'FAIR DEAL FUNDING ON TRACK'

Foilseachán: The Carrigdhoun / Publication: The Carrigdhoun

Dáta: Dé Sathairn, an 18 Meán Fómhair, 2010 / Date: Saturday, September 18, 2010

€40 MILLION COMMITTED IN 2010 TO CORK APPLICATIONS UNDER 'A FAIR DEAL'

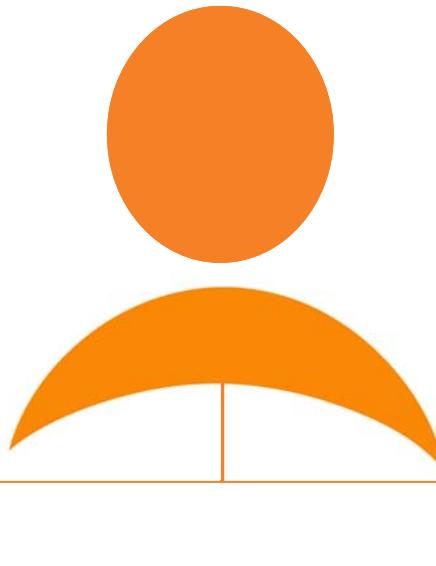
Foilseachán: Sunday Business Post Special Supplement / Publication: Sunday Business Post Special Supplement

Dáta: Dé Domhnaigh, an 7 Márta, 2010 / Date: Sunday, March 7, 2010

LOOKING FOR THE FAIREST DEAL

Cuntas Fáltas agus Íocaíochtaí Bhord an Ciste Náisiúnta um Cheannach Cóireála don bhliain dar chríoch 31 Nollaig 2010

National Treatment Purchase Fund Board Receipts and Payments Account for year ended 31 December 2010



	€ 2010	€ 2009
Ioncam / Revenue	90,863,990	90,350,000
Caiteachas / Expenditure	(90,926,930)	(90,416,762)
Laghdú ar airgead glan don bhliain: Decrease in net cash for the year:	(62,940)	(66,762)

Déanann oifig an tArd-Reachtaire Cuntas agus Ciste iniúchadh ar ráitis airgeadais bhliantúla Bhord an CNCC. Cuirfear ráitis airgeadais ar leithligh ar fáil agus tabharfar ar láimh iad (de réir alt 11 d'Acht an Ard-Reachtaire Cuntas agus Ciste (Leasú), 1993 nuair a chríochnófar an t-iniúchadh sin le haghaidh 2010.

The annual financial statements of the NTPF Board are subject to audit by the office of the Comptroller and Auditor General. Once this audit has been completed for 2010 separate financial statements will be submitted and presented in accordance with section 11 of the Comptroller and Auditor General (Amendment) Act 1993.



Tá an tuarascáil seo á heisiúint ag:
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Ag Cur Cóireála Níos Tapa ar Othair
Treating Patients Faster